

Diamond Mine

Design Considerations

- Simple to use
- Secure
- Tailored to specific individual's needs
- Report utilization / tracking mechanism
- Use existing technology and standards
- Database driven and easy to maintain

Current View of Diamond Mine

University of Missouri Health Care - Diamond Mine - Microsoft Internet Explorer


File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Edit Discuss

Links Google MUHealth ITS Web - UH ITS Web - CRH FRS Sign In Chart Advisory My Weather Microsoft Press Ganey

Address https://diamond.umh.edu/diamond/diamond.asp Go

Welcome **Michael!**

 **DIAMOND MINE**

PLANNING, DATA ANALYSIS & DECISION SUPPORT

Diamond Mine Groups

















- In the News -

vaccine shortages.
(6/3/02) - *The New York Times*

Critical shortage of nurses in Washington, nationwide expected to get worse. (6/3/02)

Additional News Sources
[MUHealth Insights](#)
[MUHealth](#)
[AHA NewsNow](#)

Reports for Michael

-  **Michael (1 report updated)**
-  **~Items for Review**
-  **Administrations Financial Reports (1 report updated)**
-  **Benchmarking**
-  **Budget FY03 Information**
-  **Care in Aging**
-  **Census - Columbia Regional (1 report updated)**
-  **Census - UH - A/D/T Detail-Previous Day (4 reports updated)**
-  **Census - University Hospital (9 reports updated)**
-  **Charge Filer (6 reports updated)**
-  **Childrens Hospital (1 new report available)**
-  **Children's Hospital (1 report updated)**
-  **Columbia Regional Hospital (1 new report available)**
-  **Custom Reports and Teaching Aides**
-  **Department Performance Reports**
-  **Emergency Center (1 new report available)**

Contact Diamond Mine Administration

Click on Diamond Mine image to go to try the new interface

Internet

New Diamond Mine Interface

The screenshot shows a Microsoft Internet Explorer browser window displaying the 'University of Missouri Health Care - Diamond Mine Top Drawer' page. The browser's address bar shows the URL 'https://diamond.umh.edu/diamond/topdrawer.asp'. The page features a navigation menu with tabs for 'Top Drawer', 'Groups', 'Profiles', 'Dashboards', and 'Surveys', along with 'Settings | Help' links. A list of reports is displayed, each with a title, a brief description, and icons for actions like expand, collapse, print, and refresh. A yellow callout box on the right side of the page provides instructions on how to use the report icons. The browser's status bar at the bottom shows 'Done' and 'Internet'.

University of Missouri Health Care - Diamond Mine Top Drawer - Microsoft Internet Explorer

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Welcome Michael!

DIAMOND MINE

Top Drawer Groups Profiles Dashboards Surveys Settings | Help

[Click here to learn more about customizing your Diamond Mine](#)

Monthly Financials - Quick View.pdf [▼] [📄] [🔄]

This report contains all of the Monthly Financial Reports combined.

Active Top Drawer Users.asp [▲] [▼] [📄] [🔄]

Listing of people who have at least tried the new topdrawer system along with a count of the reports they also requested email notifications on.

Email_Notifications.asp [▲] [▼] [📄] [🔄]

Special report that shows what email notifications would be sent out if the process were executed right now!

Department Performance Summary - Monthly.rpt [▲] [▼] [📄] [🔄]

This report is run once a month after Accounting has closed the books.

Department Performance Trend.rpt [▲] [▼] [📄] [🔄]

- In the News -

News Clippings from Media

The Top Drawer is your personal page to put reports into that you access most frequently, etc. Using the icons to the right of the report name, you can specify the order in which the reports appear on the page, remove a report, and specify whether or not you would like to receive email notification once a report has been updated.

Letter to the Editor: Tobacco

Done Internet

All Reports Still Available in “Groups”

University of Missouri Health Care - Diamond Mine Groups - Microsoft Internet Explorer

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Welcome Michael!

DIAMOND MINE

Top Drawer **Groups** Profiles Dashboards Surveys Settings | Help

[Click here to learn more about Diamond Mine Report Groups](#)

- Michael (1 report updated)
- ~Items for Review
- Administrations Financial Reports (1 report updated)**
 - Assoc Director Budget Compare Report.rpt + ?
 - Current Month Variance Report - Contract Labor.rpt + ?
 - Current Month Variance Report - Non Sal Exp.rpt + ?
 - Current Month Variance Report - Salary.rpt + ?
 - Current Month Variance Report - Supply Expense.rpt + ?
 - YTD Variance Report - Contract Labor.rpt + ?
 - YTD Variance Report - Net Income.rpt + ?
 - YTD Variance Report - Salary.rpt + ?
 - Retention Compensation Agreements Paid.rpt + ? Updated
- Benchmarking
- Budget FY03 Information
- Care in Aging
- Census - Columbia Regional (1 report updated)
- Census - UH - A/D/T Detail-Previous Day (4 reports updated)
- Census - University Hospital (9 reports updated)
- Charge Filer (6 reports updated)
- Childrens Hospital (4 new reports available)

Subscribe to other groups

New groups added in the last 30 days:

MUHC Tiger Tales group was added on 5/30/02 with 4 members

Click on the new “+” icon to add a report to your Top Drawer page!

Done Internet

Try the New Survey Section

University of Missouri Health Care - Diamond Mine Surveys - Microsoft Internet Explorer

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Address <https://diamond.umh.edu/diamond/surveys.asp> Go

Welcome Michael!

DIAMOND MINE

Top Drawer Groups Profiles Dashboards **Surveys** Settings | Help

[Click here to learn more about Patient Satisfaction Surveys](#)

- Childrens Hospital (1 new report available)
- Columbia Regional Hospital (1 new report available)
- Custom Reports and Teaching Aides
- Emergency Center (1 new report available)
- Medical Practice
- Missouri Rehabilitation Center
- MUHC Tiger Tales (1 new report available)
- Outpatient (1 new report available)
- Patient Satisfaction Resources
- University Hospital
 - Qtr 3 Yr 2 UH Inpatient Full Report.PDF + ?
 - Qtr 3 Yr 2 UH Inpatient Summary.pdf + ?
 - Poster to Increase Inpatient Responses.pdf + ?
 - Qtr 2 Yr 2 UH Inpatient Full Report.PDF + ?
 - Qtr 2 Yr 2 UH Inpatient Summary.pdf + ?
 - Qtr 2 Yr 2 UH IP Unit Summaries.pdf + ?
 - Qtr 1 Yr 2 UH Inpatient Full Report.pdf + ?
 - Qtr 1 Yr 2 UH Inpatient Summary.pdf + ?
 - Q1 Y2 UH Inpatient Units.PDF + ?
 - Q4 UH IP Full Report.pdf + ?

- Patients' Perspectives -

Quality is never an accident. It is always the result of high intention, sincere effort, intelligent direction, and skillful execution.

Patient Satisfaction Comments

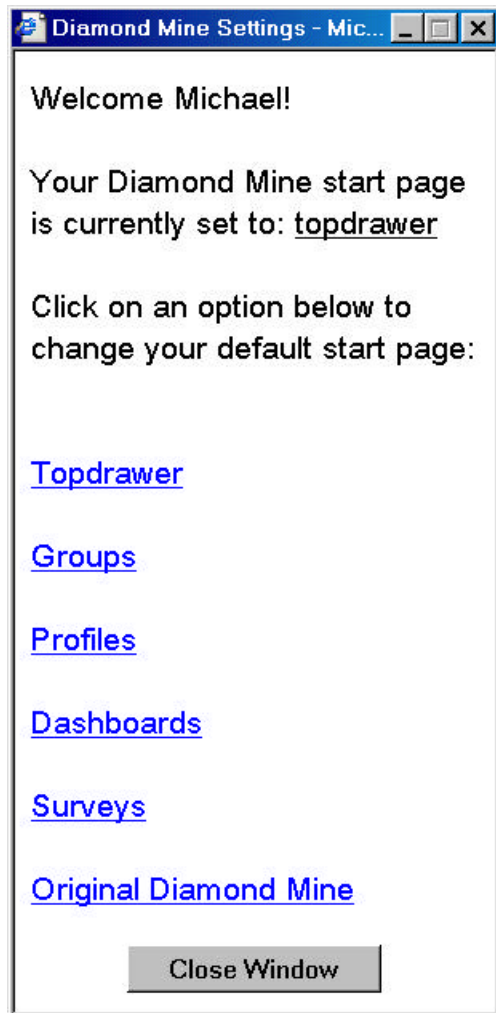
Brookfield Clinic - MedPrac Survey
"Prompt and courteous service. Received advice and special help in obtaining appointment with surgical consultant. Very organized and good personal care."

Regional Medical - MedPrac Survey
"Everyone I come into contact with at the office was very nice and helpful. The wait was not too bad. but the friendliness and

Service Quality Links

https://diamond.umh.edu/diamond/crystal/crystal_print.asp?report=Poster to Increase Inpatient Responses.pdf Internet

Setting Your Diamond Mine Default Page



This is the screen you will see when you hit “Settings” from any of the Diamond Mine pages. Using this form, you select which page will be your default start page in Diamond Mine.

Notice that “Original Diamond Mine” is an still an option.

Favorites Shortcut

If you have already set Diamond Mine as a favorite, you will likely need to update its properties in order to have it go directly to your choice of Diamond Mine start pages.

Right click over the shortcut and edit the URL to look like this the image to the right.

