J.P.Morgan

PaymentNet 4 Approving Official & Editor Manual

FINANCE SUPPORT CENTER

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29 July 2014 0900

Introduction and Technical Specifications

PaymentNet is the online software provided by our bank, JPMorgan, for reporting and reconciliation of card transactions.

PaymentNet is used to reconcile all of our card types:

- Purchasing Only
- Purchasing with Transportation
- Student
- Fleet
- Special Use cards

It may also be used by Travel Cardholders to monitor transactions, view statements, and electronically pay bills (see the separate PaymentNet Travel Cardholder Manual for details). Reconciliation in PaymentNet of Travel card transactions is not required.

PaymentNet 4 . . .

- Is available 24/7 every week, except for scheduled maintenance.
 - Maintenance occurs weekly from 7 pm Saturday through 12 am Sunday (CST).
 - Any additional outage information will be displayed on the home page message board (See Topic 2, page 8)
- Is fully compatible with these browsers
 - o Internet Explorer v 8 and 9
 - Mozilla Firefox v 21 and higher
- May be compatible with these browsers (not Certified by JPMorgan)
 - o Chrome
 - o Safari
 - o Opera
- Has the following additional browser requirements
 - o Enable Java
 - Allow Cookies (this is vital for the Computer Registration see Special Note, page 7)
 - Disable pop-up blockers for this site (<u>www.paymentnet.jpmorgan.com</u>)
- Requires the following additional software
 - Adobe Acrobat Reader v 4 or higher
 - Any file decompression software, including what's provided with Window 7 (also WinZip[©], 7-zip, FY-Zip, etc.)

SAVE THOSE CHANGES!

PaymentNet 4 <u>will not</u> automatically save changes you make to your transactions. Further, it will not warn you that you have unsaved data when you navigate between transactions, tabs, or pages.

Be sure to use the Save buttons provided on each page if you have made <u>any</u> changes.

Successful Saves will be noted with a green message: Information was saved successfully Any error message will be noted with a red message: Please correct the following errors:

PS Account is an invalid accounting code.



Go to www.paymentnet.jpmorgan.com

J.P.Morgan		J.P. Morgan Commercial Card			
Log in ★ Bookmark this page Organization ID umcards	Online Account Registration	Messages Welcome to J.P. Morgan Commercial Card Online.			
Remember my Organization ID		The Login page also contains links to • Reset a forgotten password			
Password	Resources	 Forgot your Password? Find a forgotten Organization or 			
(Case Sensitive) Forgot your Password? Forgot your Organization ID or User ID?	First Time User Help Log In Help Training Center Customer Service	User ID Forgot your Organization ID or UserID?			
Log In		The Resources section also offers several documents provided by JPMorgan.			

Enter the Organization ID:

UMCARDS (or umcards - this field is not case-sensitive)

Enter the User ID:

This must be between 6 and 20 characters and cannot contain special characters.

The UserID for Approving Officials (AOs) and Editors is formatted as the prefix "ao" followed by your Single Sign On (SSO), or "pawprint" ID. For most users this takes the format of "aolastnamefirstinitial". Pawprints may have additional letters of the first name, or contain a middle initial depending on how IT establishes the ID.

Because of the 6 character minimum, if your pawprint is very short, the letter "x" will be added until the ID reaches the minimum.

Example: Tian Fu's SSO is FUT. In PaymentNet, her AO/Editor UserID would be aofutx.

Enter the Password:

This field is case-sensitive and has the following additional requirements:

- Contains 8-25 characters
- Must contain at least 1 number and 1 letter
- Cannot use special characters
- Cannot use Organization or UserID
- Previous five (5) passwords may not be reused
- Must be changed every 90 days

Click <u>Log In</u> or press <Enter> on the keyboard.

Log in at least once every 185 days to maintain your status as an active user.

> JPMorgan Access Emails

When you are initially granted access to PaymentNet, JPMorgan will send two (2) emails containing login information. These emails will have the following Subject lines and contents.

 Subject: PaymentNet(R) User ID (Reference # xxxxxxx) Organization ID: UMCARDS UserID: <your UserID> Temporary Password: Refer to the email titled PaymentNet(R) Temporary Password

Link to PaymentNet: https://www.paymentnet.jpmorgan.com/

 Subject: PaymentNet(R) Temporary Password (Reference # xxxxxxx) Organization ID: UMCARDS UserID: Refer to the email titled PaymentNet(R) UserID Temporary Password: <your initial password> (case sensitive)

Link to PaymentNet: <u>https://www.paymentnet.jpmorgan.com/</u>

Log in with the information provided to you in the above pair of emails.

Be sure to type your initial password <u>exactly</u>, as the field is case-sensitive and any errors will prevent successful login. If desired, COPY the password from the email and PASTE into the password field on the login screen. This password will only work once and PaymentNet will require that you change it.

First Time Login Setup

Once you have successfully logged in the first time, you will be guided through several pages as part of your first time setup.

- 1. Create Password: Create and confirm a new password, and click Next
 - o Contains 8-25 characters
 - Must contain at least 1 number and 1 letter
 - Cannot use special characters
 - o Cannot use Organization or UserID
 - Previous five (5) passwords may not be used
- 2. Confirm Email: Confirm your email address by reentering it, and click Save
- 3. Set Security Questions: Answer at least three questions (preferably all five), and click Next
 - You must answer at least three questions to activate the Save button
 - Answers may be up to 30 characters
 - Uppercase and lowercase may be used, but responses are not case-sensitive
 - Spaces may be used and count as characters. Be sure to remember the spaces when answering security questions in the future.
 - A Question/Answer confirmation page will display. Click Edit to change your answers, or click Next
- 4. Register Computer: Click Next (See Special Note: Computer Registration, page 7)
- 5. Setup Complete should display. Click Get Started to continue into PaymentNet.

COMPUTER REGISTRATION

This registration associates specific computers to specific users and helps to keep your card data safe by preventing unauthorized users from accessing PaymentNet.

The initial registration of your computer takes place as part of the First Time Login Setup.

If you need to access your account from a different, unrecognized computer, PaymentNet will prompt you for an Access Code (Click Get Access Code) which will be delivered only to the user's email address on record within PaymentNet.

Once this Access code and log in credentials are used (Click <u>Lhave an access code</u>), login is complete and you will be able to use multiple computers.

 Register Computer

 We take security seriously. An access code helps us verify your identity and keep your account safe. Click the button below to receive an email with the information that you will need to access your account.

 Get Access Code

 I have an access code

Access codes are valid only for five (5) days. If multiple codes are requested, only the most recent code is valid.

Please Note: This registration is "cookie" based. If you have a need to clear your browser's cache, be sure to uncheck the "Clear Cookies" box. If cookies are cleared, the computer registration must be repeated.

2. The Home Page

When you have successfully logged in, the PaymentNet home page will display:

	Home	Contact	My Profile	Log Out	
University of Missouri System					
COLUMBIA • KÁNSAS CITY • ROLLA • ST. LOUIS					
Transactions Reports Accounts Employees Payments Administration Help		_		_	
Welcome					
Messages	Items Awaitin	g Your Actio	in		
March 28 2014, 4:30 PM CT - Upcoming outage	1 New Files for D	ownload			
As part of our ongoing commitment to improve PaymentNet, Commercial Card Online, and Commercial Card Mobile, we will be performing system maintenance beginning Friday, April 4 at 8:00 PM CT (Central Time) through Friday, April 4 at 11:59 PM CT.					
PaymentNet, Commercial Card Online, and Commercial Card Mobile will be unavailable during this time. Single-Use Account real-time and batch processing will be available during this maintenance period. We value your business and apologize for any inconvenience.	The	homo		points of	the
March 27 2014, 10:00 AM CT - What's new in PaymentNet	mon	nome j u bar	icons r		line
UPDATED: Click here to see what changed in PaymentNet® on March 24. To provide an optimal site experience for Internet Explorer® users, we've added instructions on how to turn off Compatibility View. Please contact your J.P. Morgan representative or call the number on the back of your card if you have questions.	item	is for a	ction, a	and alert	s, s.
Greetings PaymentNet Users ****** Updated 2 Apr 2014					
Billing Cycle Deadlines: The <u>March 2014 billing cycle</u> ended on March 24. The deadline for online reconciliation of March transactions is April 10. Statements of Account for this cycle are due in ImageNow by April 10. NOTE: Revisions to the Statement of Account are in the process the ETA is April 12.					
ImageNow: Signed Statements of Account may be submitted to ImageNow by fax (573-884-1293) or by email (To: UM Procurement Imaging)					
Export to PS: March transactions will be exported to PeopleSoft on Wednesday, 17 April 2014. The weekly exports (controlled by Edit Complete = Yes) have not yet begun.					
Menu Bar - Includes the PaymentNet modules you can access					
Transactions: Access and manipulate your department tran	nsactions	here -	review	, adjust	or split fund
(MoCode & PS Account), add documentation, dispute, chec	k authori:	zations	and de	eclines re	eal time.
Reports: Run, schedule, download, and delete reports.					
Accounts: View a list of cardholder accounts, along with as	ssociated	defaul	ts and	limits.	
Employees: See who has access to PaymentNet	Transac	tions F	Reports	Accounts	Employees
Payments: Does not Apply to Purchasing Cards (Travel Card ONLY)	od by IPA	lorgan			
help. Access on the documentation and help topics publish	eu by Ji k	norgan			
Toolbar - Includes shortcuts to basic user interface options					
Home: Returns you at any time to the home page		Contact		ly Drafila	Los Out
Contact: Displays the contact information specific	ome	Contact		iy Profile	Log Out
to your campus, including Finance Suport phone number &	email, ar	nd P-ca	rd cons	sultant ir	formation
My Profile: View and change profile information including	email not	ificatio	on optic	ons, scre	en view
settings, reset your password, and view your account inform	mation. (See To	oic 13, p	bage 41).	
Log Out: Securely end your PaymentNet session				-	
Messages - Will include notifications from					
JPMorgan: details regarding outages for maintenance issue	es affecti	na per	forman	ce. or de	lays in the
posting of transactions		ng poi	lorman	00, 01 uc	ago in mo
Procurement Operations: information about billing cycle e	end date.	due da	ate for	reconcili	ation of
transactions and statements, transaction export dates, and	l any othe	er infor	mation	Operati	ons may need
to communicate to PaymentNet users. (Messages from the	P-card te	am wil	l displa	y in <mark>red</mark> ∕	'blue font)

Items Awaiting Your Action - Includes quick links to access

Files for Download: displays how many, if any, files are available for download. Note that this count will not go down until files are deleted or expire (See Topic 10, page 31).

3. Transaction List

Transactions Reports	The Transactions Module contains all transaction information for your departmental account(s) and allows you to reconcile (edit funding, add					
Manage	documentation, dispute, change status boxes), perform Mass Updates					
Mass Update Requests	authorizations and declines, and run queries to easily find specific					
Authorizations/Declines	transactions.					
Query	Note: Statements in the Transactions module refers only to Travel Care statements. This is NOT the Statement of Account - PeopleSoft.					
Statements						

To view your Transaction List, choose Transactions > Manage.

This will display the system's default of "Last 30 days" relative to the day you are accessing PaymentNet.

Transactions Transactio	Reports	Accounts En	nployees	Payments Administrat	ion Help	_	_	_	_	_	New	Query Look	c For	×	G) () (Advanced
Select All Pa	ces / <u>Clea</u>	All Pages													Save Vie	w Statement
East 30 day	s (system) Transaction ID	Exported	Cardholder Last Name	Cardholder First Name	Transaction Date	Post Date	Merchant Name	Merchant State/province	Transaction Amount	Sales Tax	Reviewed	Receipt Needed	Awaiting Cre	dit Inappropr	iate Account
0	0	1299597888001		BRADDOCK	STEPHEN	02/25/2014	02/26/2014	PAYPAL *MOCDA	CA	\$180.00	\$0.00					COA - U
E	0	1299597830001		DOMINIQUE	MAUREEN	02/25/2014	02/26/2014	PAYPAL *MOCDA	CA	\$150.00	\$0.00					COA - U
[1]	0	1299597829001		DOMINIQUE	MAUREEN	02/25/2014	02/26/2014	PAYPAL *MOCDA	CA	\$25.00	\$0.00					COA - U
1	0	1299597819001		CARROZ	LAURA	02/25/2014	02/26/2014	SAMSCLUB #8163	MO	\$50.38	\$0.00					COA - U
	0	1299597695001		RICKARD	JOSHUA	02/25/2014	02/26/2014	AMAZON MKTPLACE PMTS	WA	(\$22.59)	\$0.00					COA - U
	0	1299597693001		GOTT	SARAH	02/25/2014	02/26/2014	WP-FEE.COM	CA	\$99.00	\$0.00					COA - U
	0	1299597626001		PORTING	ELIZABETH	02/25/2014	02/26/2014	LINKEDIN	CA	\$140.04	\$0.00					COA - U
	0	1299597460001		ROSE	THOMAS	02/24/2014	02/26/2014	AMERICAN AIRLINES	тх	\$562.00	\$0.00					COA - U
1	0	1299597317001		WOODEN	AMANDA	02/25/2014	02/26/2014	CAREER SOFT, LLC	FL.	\$3,125.00	\$0.00					COA - U
**	0	1299596979001		VORE	MICHELLE	02/25/2014	02/26/2014	HOOTSUITE MEDIA INC.	CA	\$5.99	\$0.00					COA - U
	0	1299596932001		PAGETT	LISA	02/26/2014	02/26/2014	AMAZON.COM	WA	\$180.50	\$0.00					COA - U
	0	1298242005001		TROM	JENNIFER.	02/24/2014	02/25/2014	AMERICAN MARKETING ASS	n.	\$220.00	\$0.00					COA - U
	0	1298241970001		RICKARD	JOSHUA	02/25/2014	02/25/2014	AMAZON.COM	WA	\$49.98	\$0.00					COA - U
	0	1298241915001		PORTING	ELIZABETH	02/24/2014	02/25/2014	GRADUATE MGMT ADMISSIO	VA	\$8.25	\$0.00					COA - U
	0	1298241848001		HOGAN	KERRI	02/14/2014	02/25/2014	AMERICAN FINANCE ASSOC	CA	(\$250.00)	\$0.00					COA - U
100	0	1298241749001		MEYER	MARY	02/24/2014	02/25/2014	AMERICAN ACCTNG ASSOC	PL .	\$200.00	\$0.00					COA - U
[]	0	1298241648001		JOHNSON	CATRIN	02/24/2014	02/25/2014	GERBES #0125	MO	\$60.91	\$0.00					COA - U
F	0	1298241641001		GUEST	KODY	02/24/2014	02/25/2014	USPS 28168001030701262	MO	\$10.95	\$0.00					COA - U
	0	1298241452001		PAGETT	LISA	02/24/2014	02/25/2014	ARCHAEOLOGY *MAGAZINE	CA	\$21.95	\$0.00					COA - U
1	0	1298241341001		соок	AARON	02/23/2014	02/25/2014	THE CHERRY CRICKET	co	\$51.95	\$0.00					COA - U
•																•
Mass Upda	te Rev	iewed Approve	ed Expo	time 0 of 387 Selected										Page 1	of 20 Go	

This default query view of "Last 30 days" can be changed by each individual PaymentNet user. (See Topic 8, page 26)

Transaction List Basics

- Unless overridden manually, the default sort on the List is descending by Post Date. This means the newest transactions will appear at the top of the list.
- Sort by clicking on any column header that is underlined. You can sort only by one column at a time, and can toggle the sort by clicking the header again.

Example: Click **Cardholder Last Name** once and cardholder transaction will be ordered A-Z by last name. Click a second time and the order changes from Z-A.

- The default setting displays 20 transactions per page. This can be increased up to 100 lines per page (See Topic 13, Page 42)
- Navigate to additional pages by using the page dropdown or arrows that appear in the top and bottom right of your Transaction List.
- A minimal number of columns has been selected to appear in your Transaction List. You may add additional column information, or change the display order of the fields. (See Topic 13, Page 42)

- Scroll bars will appear at the bottom of the page to scroll right and left, and along the right edge to scroll up and down.
- A Quick Query option is available at upper right and may be used to search a limited number of fields. Select from the dropdown and enter a value (complete or partial words, not case-sensitive).



- Transactions that have successfully been fed to PeopleSoft are marked as Exported . Once Exported, the Chart of Account (COA) information is locked and cannot be edited. (See Topic 4, page 12).
- Other informational icons may appear on the Transaction list, including Addendum Detail, Dispute Status, Compliance Monitor Flags, and Mass Update icons.

Addendum Detail Icons	Additional Icons
S Airline Addendum Icon	Dispute Initiated Icon
Car Rental Addendum Icon	Dispute in Process Icon
🧔 Fuel Addendum Icon	Dispute Resolved Icon
Lodging Addendum Icon	P Compliance Monitor Flag
S Purchase Addendum Icon	௸ Mass Update Icon
Shipping Services Addendum Icon	
Temporary Services Addendum Icon	

Multiple icons may be seen on		Transaction ID	Exported	Cardholder Last
A single transaction	6	6160809		BARNETT
simultaneously.	ø	6138089		HASSELRIIS
j.	6	6134464	1	KAJA
	6	6130633	×	BETHMAN

Addendum Detail: This information originates with the merchant – neither AO/Editors nor cardholders enter this detail. It can be very useful as part of the reconciliation and documentation of transactions.

Information can be viewed by clicking on the icon, or by viewing the Addendum tab (See Topic 4, page 14).

Compliance Monitor: Transactions flagged by this program will display a red flag.

		Transaction ID	Exported	<u>Cardho</u>
	6	1293357965001		JOOS
	\$	1293357964001		JOOS
	6	1293357963001		JOOS

The program may flag valid business purchases and all flagged transactions are part of monthly audits. If documentation is not recorded in Transaction Detail, your department may be contacted by Procurement Operations to provide an explanation of the purpose of the flagged transactions or what caused the pattern of charges.

4. Transaction Detail

From the Transaction List, click on a transaction to access the Transaction Detail page.

This is where you perform the following:

- General Information Tab
 - Reconcile the transaction
 - Ensure accurate funding via MoCode and PS Account, including adding lines (splitfunding)
 - Document via Job Number, Comments, Transaction Notes
 - Flag by Custom Fields
 - Mark as Edit Complete (optional)
 - View Export status
 - Dispute the transaction
- Addendum Tab View Addendum detail, if passed by the merchant
- History Tab View the log of who made what changes and when.

nsaction Detail			To return to the Transaction List at any time, click the \perp link \rightarrow			List
			acany			
General Information Adden	dum History				<pre> < <previous 2<="" 7="" of="" pre=""></previous></pre>	29 <u>Next></u> 2
Save Add Lines Di	spute					
Settlement Method Com	mercial Card	Accounting Co	des			
Transaction Type Purch	hase	Chart of A	ccounts	COA - UMCARDS 👻		-
Account Number ****	********5356	Edit Comp	lete	None		-
Transaction Date 02/1	5/14	MoCode		C7371		-
Post Date 02/1	.8/14	PS Accoun	it	739000		-
MCC 5942	2	Job Numbe	er			-
Merchant AMAZ	ZON.COM	Comments	5			
AMZI	N.COM/BILL, WA, US	Transaction C	ustom Fields			
Original Merchant AMA	ZON.COM					
Parent Merchant Ama	zon.com	Reviewed				
Exported		Inappropria	ate			
Customer Code 109-	8977134-62106	Receipt Nee	eded			
Micro Reference 5543	32864046000264493641	Awaiting Cre	edit			
Authorization Number 0317	784					
Transaction ID 1290	0474749001	ransaction No	tes			
Original Currency USD						
Original Amount \$399	9.99					
- Tax \$0.0	0					
Settlement Currency USD						

Move between Transaction Detail pages by using the navigation options in the upper right corner

|< <Previous 7 of 29 Next> >|

These links take you to the First is transaction, the Previous transaction, the Next transaction, and the Last is transaction. Note that how you have your List sorted will affect this navigation.

In the middle is a read-only indicator of your progress through your current list. *Example: Above we are viewing the 7th of 29 transactions.*

Transaction Detail

General Information Addendum History		<u> <</u> <u><previous< u=""> 7 of 29 <u>Next></u></previous<></u>
Save Add Lines Dispute		
Settlement Method Commercial Card	Accounting Codes	
Transaction Type Purchase	Chart of Acco	unts COA - UMCARDS 👻
Account Number *********5356	Edit Complete	None
Transaction Date 02/15/14	MoCode	C7371
Post Date 02/18/14	PS Account	739000
MCC 5942	Job Number	
Merchant AMAZON.COM	Comments	
AMZN.COM/BILL, WA, US	Transaction Custo	om Fields
Original Merchant AMAZON.COM		
Parent Merchant Amazon.com	Reviewed	
Exported	Inappropriate	
Customer Code 109-8977134-62106	Receipt Needeo	
Micro Reference 5543286404600026449364	1 Awaiting Credit	
Authorization Number 031784	Transaction Notes	
Transaction ID 1290474749001		
Original Currency USD Original Amount \$399.99 Tax \$0.00 Settlement Currency USD Total \$399.99	3000 characters m	aximum
The left hand column		
displays road only details fo	r	The right hand column consists of
uispiays reau-only details to	1	Accounting Codes Transactions
this transaction and		
Exported box		Custom Fields, and Transaction
		Notes which may all be used for
		reconciliation
Once a transaction has been	1	
exported to PeopleSoft this		
bey will display with a man		
box will display with a gray		
checkmark.		
Exported 🗹		

<u>Accounting Codes</u> - this section is available for editing for a limited amount of time and becomes locked, or read-only, once the transaction is Exported. Exporting occurs approximately 7-55 days after the transaction appears in your List, depending on your use of the Edit Complete field.

Accounting Codes						
•						

Chart of Accounts: This will default to "COA-UMCARDS" (For all transactions posting in or after the February 2014 Billing Cycle).

Edit Complete: This is a dropdown box that defaults to "None" on all transactions. You may manually change this to either "No" or "Yes".

MoCode: This is the MoCode that will be assigned when the transaction is Exported.

PS Account: This is the PeopleSoft Account that will be assigned when the transaction is Exported. **Job Number:** This is one of three fields available for documentation.

- Accepts letters, numbers, and special characters other than comma (,) and vertical bar (|)
- Maximum of 15 characters
- Prints on the Statement of Account PeopleSoft
- Locked when Exported

Comments: This is one of three fields available for documentation.

- Accepts letters, numbers, and special characters other than comma (,) and vertical bar (|)
- Maximum of 50 characters
- Prints on the Statement of Account PeopleSoft
- Locked when Exported

Using Edit Complete to Control Export

If your department has transactions that, for any reason, you would like to Export to PeopleSoft early, choose Yes on the Edit Complete dropdown.

- Transactions that have Edit Complete = Yes will be picked up every week and Exported.
- Transactions that have Edit Complete = None (or No) will be picked up for Export between the 15th and 20th of the month following the end of the Billing Cycle.

Notes: This is <u>an optional field</u> and may be used when a department wishes to see card transaction data in the General Ledger sooner than the monthly export. It is not required to change this field to Yes.

See Messages on the Home page (See Topic 2, page 8) for information on when these Exports will take place.

<u>Transaction Custom Fields</u> - this section is available for editing for two (2) years (the total time a transaction is viewable in PaymentNet). These boxes may be checked and unchecked even after the transaction has been Exported.

Reviewed: This box may be used to indicate the transaction has been reviewed or edited.

Inappropriate: This box may be used to indicate a prohibited or personal transaction on the purchasing card.

Receipt Needed: This box may be used to indicate when a receipt is missing or has been lost and a duplicate receipt is needed.

Awaiting Credit: This box may be used to indicate when a credit, partial or full, is pending on the transaction.

l	Transaction Custom Fields						
	Reviewed						
	Inappropriate						
	Receipt Needed						
	Awaiting Credit						

Transaction Notes - this field is available for editing					
for two (2) years (the total time a transactions is					
viewable in PaymentNet). This is one of three fields					
available for documentation.					

Transaction Notes	
3000 characters maximum	

- Accepts letters, numbers, and all special characters
- Maximum of 3000 characters (countdown of remaining characters displays under field)
- Does not print on the Statement of Account PeopleSoft
- Available for editing for two (2) years
 - Note: if changes are made to this field AFTER transactions are exported, the revised Notes are not reflected in the Data Warehouse in WebApps.

Remember: Save before navigating to another tab, transaction, or back to the List.

Access the <u>Addendum</u> tab to view the additional information passed electronically by some merchants.

General Information Addendum	History				l	< <u><previous< u=""></previous<></u>	3 of 30 <u>Next> > </u>
Transaction Date	02/15/2014		Me	rchant Refer	ence Numbe	r TB8WK2RZ	sqo
Post Date	02/18/2014		s	hip From Zip	/Postal Cod	e	
Merchant	AMAZON.COM		De	stination Zip	/Postal Cod	e	
	AMZN.COM/BILL,	WA		Cu	stomer Cod	e 109-89771	34-62106
Transaction ID	1290474749001			Fre	eight Amoun	t \$0.00	
Transaction Amount	\$399.99				Tax Amoun	t \$0.00	
					Duty Amoun	t \$0.00	
Add To Line Items							
Product Code Item Descri	ption	Quantity	Unit	Each	Tax Amount	Discount	Extension
B009NB8WTI Samsung I	Electronics 840 Pro Series	1	PCE	\$399.99	\$0.00	\$0.00	\$399.99
					<u> <</u>	<pre><previous (<="" 3="" pre=""></previous></pre>	of 30 <u>Next> > </u>

Examples of information that may be displayed here:

Airline - view the name of the traveler (passenger). The origin and destination cities for the flight will be included as well. Car Rental - view the name of the driver Fuel - view the price per gallon and number of gallons purchased Purchase - view an electronic list of purchases Shipping - view the tracking number Note that ALL Transaction Detail pages will include the Addendum tab. If the merchant does not pass this information, the Product Code, Item Description, etc., will be blank.

Product Code	Item Description	Quantity	Unit	Each	Tax Amount	Discount	Extension
	Tem Description	Quantity		2001	Amount	Discount	Extension

Access the **History** tab on the Transaction Detail page to view a log of changes made to the transaction.

PaymentNet displays a log of the last twenty (20) changes performed on this transaction including:

- Date of change
- Time of change
- What field was changed
- The previous, or starting, value for that field
- The new, or ending, value for that field
- Who made the change

Changes you make today may not appear on this list until the following day. \rightarrow

? Audit data could take up to 24 hours to update. Therefore, changes made in PaymentNet may not display on this screen until the next day.

General Inform	mation Adden	dum History		<u> <</u>	<u>rious</u> 3 of 30 <u>Next> > </u>
	Transact Pi	ion Date 2/15/2014 ost Date 2/18/2014 lerchant AMAZON.CO	ом	Transaction Id 12904 Transaction Amount \$399.9	74749001 99
Change Date	Change Time	Field Name	Previous Value	New Value	Modified By
02/23/2014	09:13:18 PM	Notes		512 GB Solid State Drive	CardholderTrain
02/19/2014	06:54:37 AM	COA - UMCARDS:PS Account		739000	System - Loader
02/19/2014	06:54:37 AM	COA - UMCARDS:MoCode		C7371	System - Loader
02/19/2014	06:54:37 AM	Chart of Accounts		COA - UMCARDS	System - Loader

5. Adding Lines (Split-funding)

There may be certain transactions that need to have multiple funding lines assigned to them

- Same MoCode but different PS Accounts
- Different MoCodes but same PS Accounts
- MoCode and PS Account may be unique to each line of the split

To initiate a split, click Add Lines at the top of the Transaction Detail page.

You will immediately be prompted to select the number of lines. Enter the desired number and click **Add** Note: There is no limit to the number of lines that may be added.

Keep in mind, however, that higher numbers of lines may create a performance delay (i.e. it will take some time for PaymentNet to create the lines on the screen).

Save Add Lines	Dispute	Enter #	of Lines	Add Ca	ancel
General Information Addendum History Save Remove Lines Dispute				<u> <</u>	<u>vious</u> 27 of 31 <u>Next> > </u>
Settlement Method Commercial Card Transaction Type Purchase Account Number **********5356 Transaction Date 01/29/14 Post Date 01/29/14 MCC 6300 Merchant SQUARETRADE WARRA SAN FRANCISCO, CA, U Original Merchant Parent Merchant SQUARETRADE WARRA	NTIES JS 3000 cha	tion Notes aracters maxim	num		.:
Exported Customer Code Micro Reference 552073940306249098 Authorization Number 030837 Transaction ID 6144682 Original Currency USD Original Amount \$299.99 Tax \$0.00	01493	The chos bottom o The Tran right of f	sen number of line of the page. nsaction Notes fiel the page.	s will appea d shifts to th	r at the ne upper
Settlement Currency USD Total \$299.99				<u>Lin</u> 100	<u>e Totals</u> 0% \$ 299.99
Item Description Commercial Card Purchase Item Description	# of L 1.00 # of L	Jnits Inits	Unit Price 100.00 Unit Price	Taxable	% Total 33.33 100.00 % Total
Commercial Card Purchase	1.00		100.00		33.33 100.00
Item Description 3 Commercial Card Purchase	# of L	Jnits	99.99	Taxable	<u>%</u> Total 33.34 99.99 🗎 +

🔽 Line	Item Level	Accounting				<u>Line Totals</u> 100% \$ 299.99	1
Item	Description	1		# of Units	Unit Price	<u>Taxable %</u>	<u>Total</u>
$\overline{}$	Commercia	al Card Purchase		1.00	48.00	16.00	48.00 🛍
- 	ting Codes						
Char	t of Account	ts COA - UMCARDS 🗸		Transaction Custom Fiel	ds		
Edit Con	nplete	None	-				
MoCode		C7371				Reviewed	
PS Acco	ount	789000				Inappropriate	
Job Nun	nber					Receipt Needed	
Comme	nts					Awaiting Credit	
<mark>Item</mark> ▽ 2	Description Commercia	al Card Purchase		# of linits	Unit Price	Taxable % 17.33	Total. 52.00
Item ▽ 2 Account	Description Commercia	al Card Purchase		# of linits	Linit Price	Taxable % 17.33	Iotal 52.00
Item ▽ 2 Account Char	Description Commercia ting Codes t of Account	al Card Purchase		# of linits	Unit Price	Taxable % 17.33	Total. 52.00
Item ▽ 2 Account Char Edit Con	Description Commercia ting Codes t of Account nplete	al Card Purchase ts COA - UMCARDS -	.	# of linits 1.00 Transaction Custom Field	Unit Price 52.00 ds	Iaxable % 17.33 17.33	Total. 52.00 🛗
Item 2 Account Char Edit Con MoCode	Description Commercia ting Codes t of Account nplete	al Card Purchase ts COA - UMCARDS None C7372	¥	# of linits 1.00 Transaction Custom Field	Unit Price 52.00 ds	Taxable %	Total. 52.00
Item 2 Account Char Edit Con MoCode PS Acco	Description Commercia ting Codes t of Account mplete	al Card Purchase ts COA - UMCARDS None C7372 789000	•	# of linits 1.00 Transaction Custom Field	Unit Price 52.00 ds	Taxable % Image: 17.33 Reviewed	Total. 52.00
Item 2 Account Char Edit Con MoCode PS Acco Job Nun	Description Commercia ting Codes t of Account nplete ount nber	al Card Purchase ts COA - UMCARDS None C7372 789000	¥	# of linits 1.00 Transaction Custom Fiel	Unit Price 52.00 ds	Taxable % 17.33 Reviewed Inappropriate Receipt Needed	Iotal.
Item ▽ 2 Account Char Edit Con MoCode PS Acco Job Nun Comme	Description Commercia ting Codes t of Account nplete bunt nber nts	al Card Purchase ts COA - UMCARDS None C7372 789000	¥	# of linits 1.00 Transaction Custom Fiel	Unit Price	Taxable % Image: Image of the second secon	Iotal.
Item 2 Account Char Edit Con MoCode PS Acco Job Nun Commen	Description Commercia ting Codes t of Account nplete bunt nber nts	al Card Purchase ts COA - UMCARDS None C7372 789000		# of linits 1.00 Transaction Custom Fiel	Unit Price	Taxable % 17.33 Reviewed Inappropriate Receipt Needed Awaiting Credit	Iotal.
Item 2 Account Char Edit Con MoCode PS Acco Job Nun Commen	Description Commercia ting Codes t of Account nplete ount nber nts Description	al Card Purchase ts COA - UMCARDS ▼ None C7372 789000	▼	# of Units	Unit Price	Taxable % 17.33 Reviewed Inappropriate Receipt Needed Awaiting Credit Taxable %	Total.

> Add Lines (Split-funding) Basics

- Use the triangle by the Item number to edit the Chart of Accounts
 - Each field may be edited independently by line
 - The MoCode and PS Account values will be whatever was on the Transaction before initiating the split.
- You may split lines by Quantity (# of Units), Cost (Unit Price), or Percent (%)
- Start with Item 1 and edit from top to bottom for the best results. As you move from one line to the next, PaymentNet will automatically make calculations. When you reach the final Item, Payment has already calculated the remainder and applied it to the line.
- To remove a line, click
- To create additional lines, go to the last Item line and click

When finished, click Save

To undo the Add Line (or Split-funding), click Remove Lines

This can be done even after the Transaction has been split, so long as the transaction has not been Exported.

6. Disputing

Click **Dispute** at the top of the Transaction Detail page.

Confirm that your email address is correct. This will default to your email automatically so that JPMorgan has a record of who submitted the dispute. During the dispute process, JPMorgan will always communicate directly with the cardholder, regardless of who submitted the dispute, should they have questions or need additional information.

Click the dropdown on Dispute Reason and choose from the list of available reasons.

If none of the reasons matches the given situation, choose Other at the bottom of the list.

Submit			
* Required Fields			
Name	BARNETT, JESSICA	Dispute Entry Date	02/27
Transaction Date	01/29/2014	Micro Reference	55432
Transaction Amount	\$170.85		
Merchant Name	AMAZON MKTPLACE PMTS		
*E-mail Address	Editor@umsystem.edu		
*Dispute Reason	Select		-
	Select		
	Above-mentioned charge is no	ot recognized.	
	Billed for an incorrect amount.		
	Billed more than once by the s	ame merchant.	
Terms & Conditions	Canceled: Merchant/Service/Ai	rline Ticket/Hotel Reservation.	
	Charged for purchase that was	paid by other means.	
	I did not authorize this charge		
	Merchandise not received that	was to be shipped.	
	Merchandise/Service was received	ved damaged or not as describe	ed.
	No credit issued for merchandi	se returned to store.	
	Other: Detailed information at	tached describing dispute.	

There will be additional fields, required, that will appear after you have selected a Dispute Reason. These will vary with the reason chosen.

Examples:

*Dispute Reason Billed for an	incorrect amount.	v		
*Receipt Amount Statement Amount 238.10				
	*Dispute Reason	Merchandise not receive	ed that was to be shipped.	•
	*Merchandise Description Date Expected Date Merchant Contacted *Explanation of Attempt to Resolve with Merchant			

*Dispute Reason *Transaction Type	Canceled: Merchant/Service/Airline Ticket/Hotel Reservation.
*Cancellation / Return Date *Description of Merchandise and Return	
Method Additional Information 20	

> Disputing Basics to Remember

- Before submitting a dispute, the cardholder attempt to resolve the issue with the merchant FIRST.
- The cardholder should keep your Approving Official(s) apprised of the dispute. AOs and Editors will be able to view the Dispute Status Icons on the Transaction list, but they will not be copied on any emails exchanged between cardholder and JPMorgan during this process (unless the Cardholder forwards or copies the AO).
 - Dispute has been initiated
 - Dispute is in process
 - Dispute has been resolved
- Time is limited you have only 90 days from the transaction date to dispute a transaction.
- A listing of disputed transactions can be obtained at any time by running a Query (See Topic 8, page 22), or by running a Report (See Topic 10, page 29). See also Appendix B for how-to examples.

Also, if you have disputed a transaction in error, or resolved the issue with the merchant soon after you initiated the dispute, you can "Undo" the Dispute by performing the following from the **Transaction Detail > General Information** tab:

f the dispute is still considered Initiated (marked 🗐), click	Cancel/Undo Dispute

If the dispute is in process (marked), click Mark Dispute as Resolved

7. Mass Update Requests

If you have multiple transactions that need the same kind of edit applied to all - same change in MoCode or Account, checking the Reviewed box, etc - you may use the Mass Update process instead of editing one transaction at a time on the Transaction Detail page.

To use this feature, start at the Transaction List

This may be from Transactions > Manage, or the list may be the results of a query for specific transactions from Transactions > Query (See Topic 8, page 22)

Understand that the Mass Update process should only be used on transactions contained within a single page of the List.

Your list defaults to 20 transactions, but may be increased to 100 transactions. (See Topic 13, page 42) Therefore a maximum of 100 transactions can be Mass Updated at one time.

If you have more than 100 transactions, you can submit them in batches of up to 100 transactions each.

Additionally, you **do not** have to wait for one Mass Update batch to finish updating before submitting the next batch. You may submit one, and as soon as you receive confirmation that it has been submitted, initiate the process on your next Mass Update.

• Use the checkboxes at left 🔲 to mark which transactions you wish to include.

		Transaction ID
V	6	1296816258001
1	\$	1294825535001
	6	1294825534001
1	(\$	1294825533001
V	6	1293357708001
	•	1291747763001

Click Mass Update at the bottom of the List



• Use the interface to indicate what fields need to be changed by marking the checkbox, and what the value should be.

4 Transactions Selected	
Save Cancel	
Select Items to Edit	
Accounting Codes	Transaction Custom Fields
Chart of Accounts COA - UMCARDS 🗸	Reviewed V
Edit None	Inappropriate
MoCode C1093	Receipt Needed
	Awaiting Credit
Do Number	
Comments	

 If ANY change is being made within the Accounting Codes section, the Chart of Accounts box must also be checked.

- If a checkbox is not marked, the edit will not be applied during the Mass Update process.
- The Mass Update process cannot be used to Add Lines (split fund) transactions, or to apply the above changes to lines that have already been split.

Example: Even though a MoCode has been entered above, because the box has not been checked, the MoCode will not be changed on the four (4) selected transactions. Only the PS Account and Reviewed checkbox will change.

Click Save

You should receive a confirmation message in the upper right of the screen.

Transaction Mass Update has been submitted successfully. You will be notified when this request is complete. <u>View Details</u>

Those transactions that have a pending Mass Update will have a Mass Update icon appear on the List at left.

		Transaction
Ģ	6	1294825533

When the Mass Update is complete, a message will display at the top of your current page.

lass Update is complete	. <u>Click here for details</u>	×	
-------------------------	---------------------------------	---	--

You may also navigate to Transactions > Mass Update Requests to monitor the progress and status of your updates.

Mass Update List - Tra	nsaction			
Refresh				
Mass Update Request	Mass Update Completed	<u>Status</u>	<u>Successful</u>	<u>Failed</u>

Notes:

8. Creating Queries

Queries can be used to find a single transaction, or set of transactions, that match certain criteria.

To create a query in PaymentNet, choose Transactions > Query.

Process Reset * Required Fields			Query (New Query)
Date Range			
Field 1 Post Date	Operation Is Relative	Value Last Days	▼ 30 +
Criteria			
Field 1 Account Number	Operation Begins With	Value	m +
Hierarchy			
		Include Children +	
Order By			
Field	Order	Sequence +	
For each section:			

Date Range

This section is <u>required</u> on all queries.

- Choose a Field
 - o <u>Transaction Date</u> the date the transaction was authorized
 - Card physically swiped through a machine
 - Card submitted in a web based form or shopping cart checkout
 - Card keyed into machine by the merchant (phone or faxed orders)
 - <u>Post Date</u> the date the transaction appeared in your Transaction List, or "posted" to PaymentNet. (See Figure 1, page 26)
- Choose an Operation
 - <u>Cycle Is</u> use to search a specific Billing Cycle. Always be sure to use Post Date with this Operation, as transactions that appear within a cycle are determined by Post Date, <u>never</u> Transaction Date.
 - <u>Is Between</u> use to search a specific range of dates.
 - Is Equal To use to find transactions on one specific date.
 - o Is Relative use to search a set of transactions as they relate to "today"
- Choose a Value options are dependent on what has been chosen for Operation

Examples:



Criteria

This section is **optional** on all queries.

- Choose a Field
 - o Contains a long list of options including transaction columns, flags, checkboxes, and statuses.
 - o Listed in alphabetical order
 - Includes some criteria that do not apply to purchasing cards (but which we cannot remove from the list).
- Choose an Operation options are dependent on what has been chosen for Field
 - o Most fields offer Operations of: <u>Begins With</u>, <u>Contains</u>, <u>Is Equal To</u>, <u>Is Not Equal To</u>
 - Fields such as Transaction Amount and Transaction ID include Operations such as: <u>Is Greater</u> <u>Than</u>, <u>Is Greater Than or Equal To</u>, <u>Is Between</u>, etc.
- Choose a Value options are dependent on what has been chosen for Field and Operation
 - Most Field/Operator combinations provide a freeform text box
 - Some combinations provide a checkbox to mark/unmark

+

• Some combination provide a dropdown selection



To add additional criteria lines, click

- There is no limit to the number of lines you may add.
- As you add lines, you will see options for "And" versus "Or" to the left of each line, giving you additional control to refine your search.

To remove existing criteria lines, click

Hierarchy

This section is **optional** on all queries.

If you are an AO/Editor with access <u>only</u> to a single hierarchy, the section does not need to be used in queries. This is the most common setup for AO/Editors.

If you have to access to several different hierarchies, or a parent hierarchy with multiple children, this section may be used to limit the pool of transactions being searched in this query. (See Topic 12, page 38)

To add a hierarchy line, click +

- Use the Hierarchy ID link to navigate to your hierarchies by clicking 💽 at the appropriate points OR
- Type in the hierarchy ID directly into the field provided

Hierarchy	ID	
Order By		

This section is **optional** on all queries.

It may be used, at the beginning of the process, to control how the query results will be sorted. Advantages include:

- Sorting by multiple columns remember sorting from the List is limited to one column at a time
- Sorting by columns that cannot otherwise be chosen from the List (such as Exported status)

When all sections have been set as desired, click **Process** to run the Query.

The Transaction List will display the transactions that match your Query criteria.

If no matching transactions were found, a blank list will appear.

Note: If your Date Range includes a date range greater than 90 days, the following warning will appear as a pop-up warning:

Your query includes dates that exceed 90 days which may cause additional time to process your request. Press OK to continue or Cancel to refine your query.



Click OK to continue with your criteria, or Cancel to edit your criteria.

Example:

Here is a query to find Amazon purchases of \$100 or more that posted in the last 60 days. Results will be organized first by whether or not they have been Exported, and then from highest amount to lowest. This Editor has access to a parent hierarchy with three (3) children. Since a specific child hierarchy was specified, data will be included only from that hierarchy.

Date Ra	nge			
1	Field Post Date ▼	Operation Is Relative	Value Last Days	▼ 45
Criteria				
	Field	Operation	Value	
1	Merchant Name	▼ Begins With ▼	amazon	
2 And 🗣	Transaction Amount	▼ Is Greater Than Or E	qual To 💌 100	
Hierarch	У			
¹ <u>Hiera</u>	rchy ID 6C17301	D TARWATER/S BEARD/L I	Include Children	
Order By	/			
Field 1 Exporte 2 Transa	ed 🔹	Order Sequ Ascending Descendin	Jence	

And here are the results:

		Transaction ID	Exported	Cardholder Last Name	Cardholder First Name	Transaction Date	Post Date	Merchant Name	Merchant State/province	Transaction Amount
	6	1294825735001		RICKARD	JOSHUA	02/21/2014	02/21/2014	AMAZON.COM	WA	\$262.99
	6	6151932		RICKARD	JOSHUA	02/06/2014	02/07/2014	AMAZON.COM	WA	\$237.98
	6	1296816672001		RICKARD	JOSHUA	02/22/2014	02/24/2014	AMAZON.COM	WA	\$198.99
	(\$	1299596932001		PAGETT	LISA	02/26/2014	02/26/2014	AMAZON.COM	WA	\$180.50
	6	6136285		PAGETT	LISA	01/25/2014	01/27/2014	AMAZON MKTPLACE PMTS	WA	\$151.56
	6	6157446		RICKARD	JOSHUA	02/12/2014	02/12/2014	AMAZON.COM	WA	\$149.99
	6	6137521		RICKARD	JOSHUA	01/24/2014	01/27/2014	AMAZON MKTPLACE PMTS	WA	\$123.78
	6	6151931		RICKARD	JOSHUA	02/06/2014	02/07/2014	AMAZON.COM	WA	\$118.99
	6	1290473179001		FRENCH	DAN	02/18/2014	02/18/2014	AMAZON.COM	WA	\$104.19
	6	6132148	× .	RICKARD	JOSHUA	01/21/2014	01/22/2014	AMAZON.COM	WA	\$254.12
	6	6123046	1	PAGETT	LISA	01/14/2014	01/15/2014	AMAZON MKTPLACE PMTS	WA	\$239.80
	6	6122461	×	THURSTON	PAULETTE	01/14/2014	01/14/2014	AMAZON MKTPLACE PMTS	WA	\$159.80
۰ –					"					

Mass Update Reviewed Approved Export... 0 of 12 Selected

➤ Saving Queries & Setting a New Default

If you have a query that you run repeatedly, you can Save that query to make it easier and faster to run later.

- Establish your criteria and **Process** the Query.
- At the top of the Transaction List, click <u>Save Query</u>.
- A text box will display. Name the Query and click Save

(New Query)	•	Save Query	Please enter query name	Save	Cancel

Your new saved query will now display and will be available from the dropdown on the List.

Last 60 d NOT Review	-	Set as Default Query Save Query Delete Query
Waiting For My Review - Last 60 days Last 30 days (system)		ported <u>Cardholder Last Name</u> <u>Cardholder First Na</u>
Waiting For My Approval - Last 60 days Transaction Flags (30 days) Transaction Flags (7 days) Transaction Flags (most recent) Last 60 d NOT Review		Click Delete Ouery to remove a previously saved Query. Click Set as Default Query to establish a new default query.

Use this process to control what is displayed when you navigate to Transactions > Manage.

The query set as your "default" will always be associated with that navigation, and it may be changed as often as desired.

9. Authorizations and Declines

Approving Officials and Editors may view real-time authorizations and declines for their cardholders by navigating to Transactions > Authorizations/Declines.

Transactions	Reports	Accounts	Employees	Payments	Administration	Help				\bigcirc	$ \mathbf{P} \otimes $
Account Lis	st						New Query	Look For	barnett		Go
Enter query cr	riteria to vie	w accounts.						Hierarchy ID Last Name User ID			
	Accou	int Number			First Name		Last Name	UserId	Statu	5	

Using the Quick Query in the upper right

- Select First Name or Last Name from the dropdown
- Enter the desired name in the field provided.
 - o It is not case-sensitive.
 - o It is equivalent to "Begins With" so partial name searches will generate a list of names.

Example: Using "br" will result in the following list. In this situation, click on the desired cardholder you wish to view.

	New Query	Last Nam	e 💌	Dr
Account Number	<u>First Name</u>	Last Name	UserId	<u>Status</u>
***********5208	STEPHEN	BRADDOCK	braddockst	Active
***********6437	KAREN	BRAMMER		Lost Or Stolen
***********7867	KAREN	BRAMMER		Active
*************1587	LINDSAY	BREKKE		Active
***********3490	ANGELA	BRUNO		Closed
4				

Details such as Amount, Date/Time, and Merchant Name/MCC will appear in a table format on this page.

						_				
Transactions R	Transactions Reports Payments Help									
Authorization	Authorization and Decline List for ********5356									
Last Name: BARNE	тт	First I	st Name: JESSICA		User ID: CardholderTrain		Hier	archy ID: 6C17302	Status: Active	
Refresh										
OrganizationId	AccountId	Туре	Amount	Date/Time	Merchant	мсс	Number	Reason		
UMCARDS	***********5356	Authorization	\$69.00	02/20/2014 17:44:43 PM	STATACORP LP COLLEGE STATI TX	7372	001511	70-APPROVE - MATCH CRITERIA FOR	APPROVE PARM	
UMCARDS	**********5356	Authorization	\$8.22	02/20/2014 13:25:40 PM	Federal Express Memphis TN	4215	033187	70-APPROVE - MATCH CRITERIA FOR	APPROVE PARM	
UMCARDS	**********5356	Authorization	\$35.00	02/19/2014 17:00:40 PM	DRI*LIT&LATSALES 0019523922584 MN	5734	093230	70-APPROVE - MATCH CRITERIA FOR	APPROVE PARM	
UMCARDS	**********5356	Authorization	\$37.99	02/18/2014 16:04:17 PM	Amazon.com AMZN.COM/BILL WA	5942	043555	70-APPROVE - MATCH CRITERIA FOR	APPROVE PARM	

A Type of "Authorization" indicates a successful transaction. The Number column includes the Authorization number assigned by MasterCard and the Reason will be "Approve".

OrganizationId	AccountId	Туре	Amount	Date/Time	Merchant	мсс	Number	Reason
UMCARDS	***********2950	Decline	\$0.01	02/21/2014 14:51:42 PM	QUALITY LOGO PRODUCTS AURORA IL	5999		81-EXPIRE DATE INDICATOR MATCH -
4								

A Type of "Decline" indicates an unsuccessful transaction. Notice Number is blank because an Authorization was not granted. Reasons vary - contact the Finance Support Center or p-card consultants if additional information is needed.

Note: JPMorgan is in the process of changing the way these reasons, and their numerical codes, display. When this information has been finalized and received from the bank, they will be included in a revision of this manual.

Transactions, whether Authorized or Declined, will typically be visible on this page for no more than five (5) business days. The Post Date is the date an authorized transaction moves from this page to the Transaction List. Half of all transactions post the following business day (See Figure 1 below).

To view the history of older declines, run the report "Declines" (See Appendix B, page 41)



10. Reports

JPMorgan provides many reports that can be used to find certain transactions or summaries.

To view or run these reports, navigate to **Reports > Create**.

By default, ALL available report types will be displayed and are listed alphabetically.

If you wish to view only ONE type of report, make a selection from the Report Type dropdown.

Report List		
		Dage 1 of 3 w 4 N N
All My Saved Reports	<u>Type</u>	Description
Air Travel Ac Administration Administration	Transaction	This report will be used to analyze the dollars spent on air travel for each account within each defarchy level. Sub-tota - well as a grand total for the entire report. The report lists: Hierarchy, Account Name, Account Number, Traveler Name, Origination, Destination, Ticket Number, Referenced Transaction Amount and the Transagron Amount.
<u>Air Travel Ac</u> Transaction Merchant	Transaction	This report will be used to analyze the dollars spent on air travel for each account within each hierarchy level. The report Traveler Name, Departure Date, Transaction Date, Origination, Destination, Ticket Mynber, Referenced Transaction An report will not be sorted in any default order. OPTIMIZED FOR MS EXCEL.
Air Travel Summary by Hierarchy	Transaction	This report summarizes the dollars spent on air travel for each account within each level of Hierarchy. Sub-totals are p grand total for the entire report. The report lists: Hierarchy, Account Number, ardholder Name and Total Transaction
Airline City Pairs Summary by Merchant	Merchant	This report can be used to identify the most traveled routes by merchant for negotiations with the airlines. The report number of legs per origination and destination (with the most frequently graveled legs listed first). The report lists: Me City, ar
Airline Spending Analysis by Merchant	Merchant	This report Navigate to additional pages by using the page
Airline Ticket Credit Summary	Transaction	This red dropdown or arrows that appear in the top and Date, Travele
Car Rental Spending Analysis by Merchant	Merchant	This returns the end bottom right of the Report List.
Cardholder Accounts and Limits by Hierarchy	Accounts	This report lists: Ca Credit L thy,
Cardholder Default Account Codes and Custom Fi	elds Accounts	This ret Use the scroll bar at right to view additional
Cardholder Listing With Addresses	Accounts	Transat reports on the current page.
Cardholder Profile	Accounts	The report displays all card accounts and related information. It can be used by administrators to manage cardholder Name, Address, Phone, Email, Accounting Codes, Account Status, Reason, Hierarchy Levels, Account Lir Transaction and Expiration Dates. Contents of the report are best viewed in Excel format or text. It is not suggested t
Cardholder Profile - MS EXCEL	Accounts	The report displays all card accounts and related information. It can be used by administrators to manage Cardholder Name, Address, Phone, Email, Accounting Codes, Account Status, Account Status Reason, Hierarchy Levels, Account Lir 🔻
•		• • • • • • • • • • • • • • • • • • •
		Page 1 of 3 ₩ ↔ ₩

To run a report, click on the <u>Name</u> of the report, which will appear as a hyperlink.

This will launch the Criteria page where you can select Dates and other fields, as well as choose the Report Format (Adobe PDF, MS Excel, CSV).

Note: Each report has its own "default" format, but this can be overridden by making a selection from the dropdown that appears in the upper right corner of the page.

Any report with the "- MS EXCEL" name tag will default to Excel since it has been optimized for that program.

Another option is for Comma Separated Value (CSV)



Example: Statement of Account - PeopleSoft

- Locate the Report by scrolling down to Statement of Account PeopleSoft •
- Launch the report by clicking on Statement of Account PeopleSoft ٠

Save Delete Process Report	Reset				
*Name Statement of Account - PeopleSof	The Statement of Account - PeopleSoft will default to PDF and <u>should always be run in PDF</u> .				
Criteria					
Field 1 Post Date	Operation				
Hierarchy	Criteria				
Order By Field Schedule to Run Automatically 🔲	Field = Post Date Operation = Cycle Is Value = Billing Cycle, then Select the cycle from the available dropdown. Some Reports will include preset lines for this section.				
* Required Fields	Optional - Utilize this section just as you would when running Queries. (See Topic 8, page 24)				
Order By Optional - Some Reports will include preset lines for this section					
Click Process Report					

This will take you to the Available Downloads page automatically.

You may also navigate to this page at any time by choosing Reports > Download

	Available Downloads								
	Refresh Delete Selected								
E	Download Adobe® Reader® Exports (screen view downloads) will be removed automatically after 7 days. Reports (screen view downloads) will be removed automatically after 35 days. Mappers will be removed automatically after 365 days. To manually delete a file, check the box and click the Delete button.								
E	be removed automatically after 365 d	iys. To manua	ally delete	e a file, check t	he box and click the Delete	button.			
E	be removed automatically after 365 d My Downloads Only 💌 <u>Name</u>	iys. To manua <u>Category</u>	ally delete <u>Run By</u>	e a file, check tl <u>Hierarchy ID</u>	he box and click the Delete <u>Created</u>	button. <u>Status</u>	Mark as Successful		
	be removed automatically after 365 of My Downloads Only Name Statement of Account - Peoples	oys. To manua <u>Category</u> oft Report	Run By	e a file, check the Hierarchy ID	he box and click the Delete <u>Created</u> 02/25/2014 04:21:18 PM	button. <u>Status</u> Submitted	Mark as Successful		
	be removed automatically after 365 d My Downloads Only Name Statement of Account - Peoples Transaction Detail - MS EXCEL.	or to manual Category oft Report S Report	Run By 	Hierarchy ID	Created 02/25/2014 04:21:18 PM 02/25/2014 03:39:52 PM	Submitted Successful	Mark as Successful		

Click **Refresh** to update this page, or you may also use the browser's refresh option.

New reports will show a status of Submitted. As you refresh the page, this will change to Processing, and then Successful. Alternatively, you may opt to simply return to this page at a later time (you do not have to refresh the page and wait for the report to process) or enable email notifications for Reports (See topic 13, page 41).

Once Successful, the Name becomes a link (See Transaction Detail - MS EXCEL.xls above). Click on the link to launch the file.

Reports will automatically drop off this page after 35 days. If desired, you may manually remove a report from the Downloads page by checking the box at left and clicking **Delete Selected**.

➤ Saving Reports and Accessing Them Later

If you have a report that you run on a regular basis, you may save it as a "favorite" to make it easier to access later.

Choose your report and set the criteria as desired (criteria can always be altered later with each processing of the report).

Name your report. This name MUST be different than the system report.

Example: Here the Statement of Account - PeopleSoft is being saved.

Save	Delete Process Report Reset	You will receive an error message if you forget to change the name.
*Name	Statement of Account - PeopleSoft	 Duplicate report name, please provide a unique name for this report.
I	Save	Delete Process Report Reset
lick Save	*Name	Monthly Statement PDF

To access Saved reports at a later time, choose My Saved Reports from the Report Type dropdown. They will be listed in alphabetical order.

Report Type My Saved Reports 💌								
Name Monthly Statement PDF	<u>Type</u> Transaction	The Statement of Account - PeopleSoft Allocation. This report must be printed forwarded to the proper campus Procure cycle.	To remove a Saved report, launch the report and then click Delete at the top of the Depart's Criteria page					
Trans Details and Notes XLS	Transaction	This report can be used to monitor the payments are excluded from this report Number, Transaction ID, Transaction Da Merchant State/Province, MCC, Debit An important to transaction analysis. Additi will be sorted by default in an ascending	the Report's criteria page.					

Scheduling Reports to Run Automatically

In addition to Saving reports, you may also schedule a report to run automatically.

Choose your report and set the criteria as desired.

Check the box to Schedule to Run Automatically

Schedule to Run Automatically					
Frequency	Weekly	T			
Day	Monday		•		

Select a Frequency (Weekly, Monthly, Daily, Cycle)

Options for Day or Cycle are dependent on the Frequency chosen.

Report Type My Saved Reports 💌								
Name 🔺	Туре	Description	<u>Schedule</u>					
Monthly Statement PDF	Transaction	The Statement of Account - PeopleSoft Report shows transaction information including PeopleSoft Mocode and Account Allocation. This report must be printed every billing cycle for each Purchasing and Fleet Card. It must be signed and forwarded to the proper campus Procurement office no later than the 10th of the month following the end of billing cycle.						
		This report can be used to monitor the purchases for each account. Transactions as well as line items are included and payments are excluded from this report. The report lists: Cardholder Last Name, Cardholder First Name, Account Number, Transaction ID. Transaction Date. Post Date. Merchant Name, Original Merchant						
Trans Details and Notes XLS	Transaction	Sa Scheduled criteria will display on the Report List. → This report will be sorted by default in an ascending order by Transaction ID. OPTIMIZED FOR MS EXCEL.	Monthly:26th					

Access Scheduled Reports from Reports > Download.

You may also access them from the Home page

Items Awaiting Your Action
<u>4 New Files for Download</u>

Transactions for Review

11. Accounts

The Accounts module displays a comprehensive list of cardholder accounts within your hierarchy. In Accounts you can view defaults and controls on your cardholders' accounts, as well as status, current balance, and available credit limit.

To view a complete listing of all cardholders, navigate to **Accounts > Manage**.

Alternatively, you may use **Accounts** > **Query** to search for a specific cardholder or group of cardholders.

Account List	New Query Look For	-	Go Advanced

Select All	Pages /	Clear All	Pages

All (syste	m) 💌 <u>Set as Def</u> a	ault Query						Page	1 🔽 of5 ⊮ 44 钟 ₩
Pay	ment Statement	Employee ID	Account Number	Account Status	Card Type	Cardholder Last Name	Cardholder First Name	Middle Initial	CardHolder Address 1
. (Ø 🖻	*****2490	************	ACTIVE	Purch w/Transport	ARUNACHALAM	VAIRAM		303 CORNELL HALL
. (Ø 🖻	****2421	**********7319	CLOSED		BALSER	TINA	J	213 CORNELL HALL
	Ø 🖹	*****2372	**********5356	ACTIVE	Purch w/Transport	BARNETT	JESSICA	L	302 CORNELL HALL
. (Ø 🖹	*****6940	************1044	ACTIVE	Purch w/Transport	BEARD	SHAWN	м	407 CORNELL HALL
. (Ø 🖻	*****0733	**********5208	ACTIVE	Purch w/Transport	BRADDOCK	STEPHEN	с	126 CORNELL
. (Ø 🖹	*****1585	**********6437	LOSTORSTOLEN		BRAMMER	KAREN		303 CORNELL HALL
. (Ø 🖹	*****1585	***********7867	ACTIVE	Purch w/Transport	BRAMMER	KAREN		303 CORNELL HALL
. (Ø 🖹	*****3037	************	ACTIVE	Purch w/Transport	BREKKE	LINDSAY	м	407 B CORNELL HALL
. (Ø 🖹	****7330	***********3490	CLOSED		BRUNO	ANGELA		404 CORNELL HALL
. (Ø 🖹	*****4415	************8647	CLOSED		BYERS	MELISSA	А	306 CORNELL HALL
. (Ø 🖹	****8532	**********3293	CLOSED		CAIN	ELLEN	s	104 CORNELL HALL
. (Ø 🖻	*****0001	**************1728	ACTIVE	Student	CAREER SERVICES	BUSINESS		104 CORNELL HALL
. (Ø 🖹	*****0904	***********6834	ACTIVE	Purchasing Only	CARROZ	LAURA	L	111 CORNELL HALL
. (Ø 🖹	*****4116	***********0390	CLOSED		CHIRILLO	JOSEPH	А	408 CORNELL HALL
. (Ø 🖹	*****0909	**************	CLOSED		COLVIN	LINDSEY	N	408 CORNELL HALL
. (Ø 🖹	*****3285	************1692	ACTIVE	Purch w/Transport	соок	AARON	с	111 H CORNELL HALL
. (Ø 🖻	****2694	**********5171	LOSTORSTOLEN		CREMEENS	KARYN	L	307 CORNELL HALL
. (Ø 🖹	*****2694	***********2950	ACTIVE	Purchasing Only	CREMEENS	KARYN	L	307 CORNELL HALL
	Ø 🖻	*****2694	************8033	ACTIVE	Spec MCC/Limit	CREMEENS	KARYN	L	UNIVERSITY OF MISSOURI
. (Ø 🖹	*****1290	***********6387	LOSTORSTOLEN		CURRY	JAN		213-1 CORNELL HALL
•		III							Þ
•									

Mass Update... Export... 0 of 96 Selected

Account List Basics

- This list has a default sort of alphabetically by Cardholder Last Name. Sorting overrides, and page navigation and controls are the same as on the Transaction List (See Topic 3, page 9).
- Account Status indicates whether the card is Active, Closed, Lost or Stolen, New, etc.
- Card Type is a custom field added by Procurement that describes card usage.
- The Payment and Statement icons at left @ interval are related to Travel cards not Purchasing Cards. The Statement generated from this icon is NOT the Statement of Account PeopleSoft.
- A Quick Query option is available at upper right. (See Topic 3, page 10; Topic 9, page 27)
- As with the Transaction List, click on a Cardholder to view the Account Detail page.

NOTE: Your access to this page is through the <u>Auditor</u> role.

This means the information displayed here will be Read-Only for Approving Officials and Editors.

Page 1 of 5 ₩ ₩ ₩

ount Detail	On the General Information tab:
General Information Controls Save Create New Account * Required Fields ** Either mother's maiden na	View Cardholder Basics including Name, Address, and Business phone number (left column) I≤ < <u>Previous 3 of 96 Next> >1</u> Issue New Card
Account Number ****** Current Balance \$0.00 Available Credit \$9,956.0	*****5356 02/15 * <u>Hierarchy ID</u> 6C17302 D TARWATER/S BEARD/L E Status Active Open Date 02/06/2012
* User ID R Prefix *First Name on Card	CardholderTain CardholderTain CardholderTain CardholderTain CardholderTain CardholderTain Full First Name Full Last Name ESSICA
Middle Initial *Last Name on Card Suffix Second Row of Embossing T	ARNETT Country of Citizenship SARNETT SSN/SIN/Tax ID COUNTY OF Citizenship SSN/SIN/Tax ID Country of Citizenship Select Primary Home Address
Employee ID For the second	View current account information Last 4 Expiration date
 * Address 1 Address 2 * City 	 Current Balance Available Credit
* State/ Province	52110001 Transaction Defaults Edit Chart of Accounts COA - UMCARDS
* Countr (2) * Address (2) Address	View your cardholder's Edit Complete None default MoCode and MoCode C7371 default PS Account. PS Account 739000 Job Number Gomments Comments
* Cit * State/Provinc * ZIP/Postal Cod	Contact the Finance Reviewed Support Center to Inappropriate updates these values - Receipt Needed no form is required. Awaiting Credit
E-mail Address Business Phone 5 Mobile Phone	73-882-2119 Account Custom Fields Card Type Purch w/Transport
**Mothers Maiden Name **	 The Card Type will indicate the current controls applied to this card by MCC Group. Notes may be used by Procurement when changes have been made.
2000 ch	aracters maximum

General Information Con	Itrols MCC Group Controls History	<u> < <pre< u=""></pre<></u>	evious 3 of 96 <u>Next> > </u>
Save Create New Act * Required Fields	count		Issue New Card
Account Number *** Current Balance \$0	*********5356 02/15 * <u>Hierarchy</u> 0.00 Sta	ID 6C17302 D TARWA	NTER/S BEARD/L E
Available Credit 49	Open Da	ate 02/06/2012	
MCC Diversion	n Group	ko - in tari	Set Temporary Limit
Central Bill A	Account *********7613		0.00
Diversion A	Account	"Cash Advance Limit (\$2500)	0.00
Cost	t Center	Monthly Pransaction Limit	
	VIP	Daily Amount Limit \$	
Intern	national 📃		5000.00
MCC Groups		Single Amount Limit \$	0000.00
Group 1 470 v	On the Controls tab: Account Number, Expiration, Cu the same location. The MCC Groups box indicates w These values have been translat field on the previous General Inf At right are the various limit cor <u>Credit Limit</u> = How much <u>Cash Advance Limit</u> = \$0 <u>Monthly Transaction Limit</u> = Ho <u>Daily Amount Limit</u> = Ho	rrent Balance, and Available Credit what value are currently assigned to ed into phrases and are included in formation Tab. htrols on this card: h can be charged in a single month of for purchasing cards (available on <u>hit</u> = How many transactions are allowed w much can be charged in a single e How many transactions are allowed ow much can be charged in a single	are repeated in this account. the Card Type or cycle Travel Cards only) owed in a month day ed in a day e transaction

CHANGING OR CANCELLING A PURCHASING CARD ACCOUNT

An Approving Official can make changes to the controls and settings on a purchasing card by using the Purchasing Card Change Form. This form can:

- Increase or decrease limits
- Add or remove the transportation option
- Update the billing address or business phone number
- Update the cardholder's name

If a card is no longer needed (cardholder left UM, changed departments, or duties have changed), a Purchasing Card Cancellation Form should be used to close the account.

Information about these paperless forms is available here: <u>http://www.umsystem.edu/ums/fa/procurement/outlook_forms</u>

General Inform	mation	Controls MCC Group Controls	History	<u> < <</u>	Previous 3 of 96 <u>Next></u> >
Save Cro	eate Nev	Account			Issue New Card
Account	Number	**********5356 02/15	* Hierarchy 3	D 6C17302 D T/	ARWATER/S BEARD/L E
Current	Balance	\$0.00	Sta	tus Active 👻	
Availab	le Credit	\$9,956.01	Open D	ate 02/06/2012	
MCC GRO	UP 1	470 Action INC			+
				Monthly Amount Limit \$	
				Daily Transaction Limit Single Amount Limit \$	
On the M	CC Gro	oup Controls tab:		E <u><pr< u=""></pr<></u>	evious 3 of 96 <u>Next> > </u>
This section	on may	be utilized in the future	to control spend i	imits by MCC Group.	
Example: Utilities (C	Cardho Group 9	older A may have a purch 51). Utility payments of	nasing card and no ften have limits th	w needs to also pay at exceed \$5000.	
With this p	page w	e could establish the foll	owing limits:		
M0 M0	CC Grou CC Grou	up 470: Single = \$5,000 up 951: Single = \$15,000	Monthly = \$ Monthly = \$	8,000 35,000	
				? Audit data could take u	up to 24 hours to update.
				Therefore, changes mad	e in PaymentNet may not
				display on this	screen until the next day.
General Infor	mation	Controls MCC Group Controls	HISTORY	<u> 1< 국</u>	revious 3 of 96 <u>Next> >1</u>
	Account	Number ***********5356		Hierarchy ID 6	C17302
	Current	Balance \$0.00		Status A	CTIVE
Change Date	Change	e Time Field Name P	Previous Value	New Value	Modified By
02/27/2014	11:28:	16 PM Card Type		Purch w/Transport	sayoungkri
02/18/2014	10:53:	37 AM Default Chart of Account Name		COA - UMCARDS	rootadmin1
02/18/2014	10:53	On the History tab:			
02/18/2014	10:53	A log of the last twenty (See Topic 4, page 15).	(20) changes perf	formed on this account are dis	splayed.
02/17/2014	06:08	Changes typically appe	ar on this list the f	Ollowing day even though the	ev are applied
02/17/2014	06:08	real-time.	2. On this list the I	energing day over though the	
02/17/2014	06:08	Example: If Tra Procurement t	ansportation is ad	ded to the card Monday morr	ning by
02/17/2014	06:08	"Procurement, t morning. The o "Purch w/Trans	change showing Ca sport " and MCC G	roup from 464 to 470 will be	nly" to included

12. Employees

The Employees module displays a comprehensive list of users within your hierarchy that have access to PaymentNet. This will include cardholders with edit or read-only access, Editors, and Approving Officials.

To view a complete listing of all user access, navigate to Employees > Manage. Alternatively, you may use Employees > Query to search for a specific user.

Emp	loyee List				New Query	Look For		Go Advanced		
	system) 🗖 Set a	s Default Querv					Ad	d New Employee		
	User ID	Role Type	Employee Last Nam	e Employee First Name	Business Phone	Email Address	CC Email Address	Employee Hierai		
	beardsm	Disabled	BEARD	SHAWN		beardsm@missouri.edu		6C17301		
	aobeardsm	AO	BEARD	SHAWN		beardsm@missouri.edu		5C1730		
	braddockst	Cardholder Edit	BRADDOCK	STEPHEN		braddockst@missouri.edu		6C17301		
	aostewartlin	AO	Brekke	Lindsay		BrekkeL@missouri.edu		5C1730		
	colvinIn	Cardholder Read	COLVIN	LINDSEY		colvinIn@missouri.edu		6C17301		
	davisjm	Cardholder Edit	DAVIS	JENNIFER		davisiennifer@missouri.edu		6C17301		
	durkaX	Cardholder Read	DURK	Why doesn't the Employee List match the Accounts List?						
	guestk	Cardholder Read	GUEST							
	hauckgd	Cardholder Read	HAUCK							
	mcconomyt	Cardholder Edit	MCCONOMY	Note in our examp	les nere the	re are 96 Accounts ins	sted, while ohi	y 19		
	meyerX	Cardholder Read	MEYER	Employees are list	ed. Why?					
	AOMeyerM	AO	Meyer							
	mordicad	Cardholder Read	MORDICA	 Some dep 	oartments do	not want their card	nolders to have	e access		
	portinge	Cardholder Read	PORTING	to Payme	ntNet. They	would have an Acco	unt, but not a	UserID.		
	reedyl	Cardholder Read	REEDY	Some care	dholders hav	e had multiple accou	ints, such as or	ne		
	AOTARWATERD	AO	Tarwater	Active ac	count and or	he Lost/Stolen accour	nt. Two accou	nts will		
	CardholderTrain	Cardholder Edit	Train	be listed	but both we	ould be linked to a sir	nale Employee	UserID		
	editortrain	Editor	TRAIN	 Eor vorv s 	mall donart	monts there may on	ly be one or tw	00001121		
	tromjX	Cardholder Read	TROM	 FULVELY : 	sinan ueparti	neitis, there may on		/0		
Export 0 of 19 Selected			m	cardnoiders but perhaps there are three AUs to serve as backups. If the department allows their cardholders to have a UserID, there may be two Accounts but five Employees (two cardholder and three AOs)						

Employee List Basics

- This list has a default sort of alphabetically by Employee Last Name. Sorting overrides, and page navigation and controls are the same as on the Transaction List (See Topic 3, page 9).
 - The Role Type indicates what kind of access this user has:
 - Cardholder Edit: Users can see and edit their own transactions
 - Cardholder Read: Users can see view their own transactions, but cannot make changes. This access will also allow them to run queries on their transactions as well as run Reports – including their own Statement of Account – PeopleSoft.
 - o Editor: Users can see and edit transactions for all accounts within this hierarchy
 - AO: Users are Approving Officials and can see and edit transactions for all accounts within this hierarchy. They also have Signature Authority on accounts within this hierarchy.
 - Disabled: In PaymentNet 4 once access has been created we cannot delete it. We can, however, disable it. This user had an ID and password created, but it will no longer give them access to PaymentNet.
- A Quick Query option is available at upper right. (See Topic 3, page 10; Topic 9, page 27)

As with the previous Lists (Transaction and Accounts), click on an Employee to view the Employee Detail page.

Concernal Information	son Associal Association Histor	5/				
Save * Required Fields	Ser Access Accounts Histo	ry			Te of 19 Nexts 51	
* User	ID AOTARWATERD		* <u>Hiera</u>	chy ID 6C17301	D TARWATER/S BEARD/L E	
Pre	fix		Transac	tion Defaults		
* First Nar	me Douglas		Char	t of Accounts None	•	
Middle Init	tial		Rev	iewed		
* Last Nar	me Tarwater		Ina	ppropriate		
Suf	fix		- <u>Rec</u>	eipt Needed		
* E-mail Addre	ss TarwaterDJ@missouri.ee	du	Awa			
cc E-mail Addre	255		Employee Custom Fields			
bcc E-mail Addre	255		R	ole Type AO	•	
Business Pho	ne	On	the Conoral Inf	formation tab.		
Optimize Website f	for	UII	the General Ini	ormation tab:		
Accessibili	ity	Maria				
Unmask Reports/Expor	rts	viev	v the user id, ha	me, and email a	udress.	
Not	3000 characters maxim	Und curr Note user Emp	er Employee Cus ent role. e: Defaults are ass access, so the Tra loyee module - eve	tom Fields, the F ociated with a care nsaction Defaults en for cardholders.	Role Type will show the dholder's account, not their will always be blank in the	
eneral Information Use r Ac	ccess Accounts History	On the	llsor Access to	ah	<u> <</u> < <u>Previous</u> 16 of 19 <u>Next></u> :	
Save Required Fields						
	* User ID AOTARWATERD		* <u>Hierarchy</u>	ID 6C17301	D TARWATER/S BEARD/L E	
Log	on Disabled		Change Cha	e Password		
	User Status PASSWORDEXPIR	ED				
D	Disable as of	9				
ou can add up to 15 Roles. Role Name Role	e	Hierarchy I	D		Scope	
ROLE01 Edito	or 🗸	Hierarchy I	D 6C17301	D TARWATER/S BEARD/L E	Hierarchy ID and Self 💽 💼	
ROLE02 Aud	itor 🗸	Hierarchy 1	(D 6C17301	D TARWATER/S BEARD/L B	Hierarchy ID and Self 💽	
ROLE03 Edito	or 💌	Hierarchy I	(D 6C17302	D TARWATER/S BEARD/L B	Hierarchy ID and Self 🗨 🗎	
ROLE04 Aud	itor 💌	Hierarchy 1	(D 6C17302	D TARWATER/S BEARD/L B	Hierarchy ID and Self 🗨 🖬 +	
					<pre> 16 of 19 Next> ></pre>	

View the specific roles, hierarchies, and scope for the selected Employee. Each hierarchy has two Roles associated with it, and a single UserID can have up to 15 Roles.

ROLES

<u>Cardholder</u> - can review and edit transactions within the cardholder's hierarchy and scope. <u>Editor</u> - can view and edit all transactions within their hierarchy and scope. <u>Auditor</u> - a read-only role that can view transactions, Accounts, and Employees (users) within the auditor's hierarchy and scope. This role will also allow the user to view settings and Administration but the access is still read-only and changes cannot be made.

HIERARCHY

This indicates the hierarchy ID associated with that role. Notice that the Approving Official name will display.

SCOPE

<u>Self</u> - includes only the current user <u>Hierarchy ID and Self</u> - include on the current hierarchy level and the current user. <u>Hierarchy ID, Self, and Children</u> - includes the entire hierarchy level, all child hierarchies below the selected level, and the current user.

In contract to above (An AO's Hierarchy access to two hierarchies), here are examples of:

An Editor's Hierarchy and children access:

 1 ROLE01
 Editor
 Hierarchy ID
 SC1730
 COLLEGE OF BUSINESS
 Hierarchy ID, Self and Children

 2 ROLE02
 Auditor
 Hierarchy ID
 SC1730
 COLLEGE OF BUSINESS
 Hierarchy ID, Self and Children

A Cardholder's read-only access:





The User Access tab will also indicate whether or not a user's access is currently active, not being used, or is disabled.

User Status will display "ACTIVE" if the PaymentNet User ID has been used recently; "PASSWORDEXPIRED" if the ID exists, but is not being used, or the password needs to be changed; "INACTIVE" if the ID has been inactivated.

When INACTIVE, the Logon Disabled box may be marked in one of the following situations:

- Approving Officials have contacted Procurement
 Operations and requested that a user's access be disabled
- Procurement Operations has disabled the access because the user is no longer with UM or all accounts have been Closed or Lost/Stolen.
- The user has had enough failed login attempts (5) that his/her access is disabled for security purposes. If you suspect this has happened, contact the Finance Support Center.



History

Accounts

User Access

Scope

Ge	neral Information	User Access Acco	unts History		<pre> < <previous 19="" 8="" next="" of=""> > </previous></pre>
9 * F	Bave Required Fields				
		* User ID guest	k	* Hierarchy ID 6C17301	D TARWATER/S BEARD/L E
	Account Number	Status	Current Balance	Available Credit	
**	***********8941	LOSTORSTOLEN	\$0.00	\$10,000.00	
**	**********5771	ACTIVE	\$0.00	\$9,989.00	
	On the Acco View the acc	ounts tab: ount informat	ion associated	with this User ID.	<u> < <previous< u=""> 8 of 19 <u>Next> > </u></previous<></u>
	If the user ha - the last 4 o Credit limit v	ns had more th f the account, vill display for	an one accour Status, Curre each account	nt, there may be multiple lines ent Balance, and Available :.	
	This tab will are no accou	be blank for A nts associated	opproving Offic with the "ao"	cials and Editors because there 7 type login.	

Audit data could take up to 24 hours to update. Therefore, changes made in PaymentNet may not display on this screen until the next day.

Hierarchy ID 6C17301

|< <Previous 16 of 19 Next> >|

General Information User Access Accounts History

Employee Name Tarwater, Douglas User Id AOTARWATERD

New Value Change Date Change Time Field Name Previous Value Modified By 02/28/2014 12:04:48 AM Role Type AO sayoungkri 02/27/2014 09:56:37 AM Role Auditor : 6C17301 : Hierarchy ID an... sazoellerL 02/27/2014 09:56:37 AM Role Editor : 6C17301 : Hierarchy ID Editor : 6C17301 : Hierarchy ID and ... sazoellerL System -02/16/2014 11:32:17 PM User Status ACTIVE Loader 02/16/2014 07:13:28 PM Role Manager : 6C17301 : Hierarchy ID Editor : 6C17301 : Hierarchy ID rootadmin1 02/15/2014 11:03:33 PM Credential Sent 02/15/2014 System |< <Previous 16 of 19 Next> >|

On the History tab:

A log of the last twenty (20) changes performed on this account are displayed. (See Topic 4, page 15).

Changes typically appear on this list the following day even though they are applied real-time.

Example: If a cardholder's access is changed from read-only to edit on Monday, he/she will immediately be able to edit transactions. The change showing Role Type from "Cardholder Read" to "Cardholder Edit" and Role from Auditor to Cardholder will be included on the History tab on Tuesday.

13. My Profile

My Profile is where you can change your password and security questions, update your email address and notifications, and customize your screen views.

Your My Profile page can be accessed by clicking on the icon.

General Information Bank Information Sc	reen Views Accounts
Save	
User ID editortrain	Name TRAIN, EDITOR
E-Mail Address	Edit Log On Information
Editor@umsystem.edu	<u>Change Password</u> <u>Change Security Questions</u>
Options for e-mail Notifications:	
Transactions for Review	On the General Information tab:
Transactions for Approval	Change your password
Import Files	Change your Security Questions
Export Files	Undate your email address
Payments	 Enable / Disable email notifications
Mappers	
Unreconciled Orders	
Orphaned Transactions	Remember to Save
Account Request Errors	
Mass Update Completion	
Receipt Images Attached	
Compliance Monitoring	

General Information Bank Inform	nation Screen Views Ad	counts			
User ID editort	ain	User Name	EDITOR TRAIN		
ABA Routing Number	Description	Bank Name	Account Type	Account Number	
4	The Bank Infor section of your p	mation tab is for profile is not use	or <u>Travel Cardholo</u> d by Approving Of	ders only. This ficials or Editors.	•

General Information Bank Information Sc	reen Views Accounts	
User ID editortrain	Name TRAIN, EDITOR	
Screen To Configure Acco	unt List 💌	
Number of items per page 20]	
Available Columns	Selected Columns	
Account Request Status Available Credit Awaiting Credit Birth Date Business Phone Card Delivery Cardholder Country Cardholder Country Cardholder Zip/Postal Code Cash Advance Limit Central Bill Account Convenience check Current Balance	Add > Employee ID (Required) Account Number (Required) Account Status (Required) Card Type (Required) Cardholder Last Name (Required) Cardholder First Name (Required) Cardholder First Name (Required) Add All >> Middle Initial (Required) < Remove CardHolder Address 1 (Required) << Remove All Cardholder City (Required) Cardholder State/Province (Required) Cardholders (Required)	₹ ★ ₹
Cycle Amount Limit Cycle Transaction Limit On the Screen Views tab: Choose the Screen to Correlist, or Transaction List). Change the number of transition of the construction of the second s	Default Chart of Accounts (Required) Open Date (Required)	

General Inf	formation	Bank Information	Screen Views	Accounts			
Save		User ID editortrain	1		Nar	ne EDITOR TRAIN	
Paymer	nt /	Account Number	Default	Status	Open Date	Statement Delivery	Statement
The Accounts tab will be blank for Approving Officials and Editors because there are no accounts associated with the "ao" type login.							



PaymentNet Passwords must be changed every 90 days. As you approach the expiration of your password, you will begin to receive reminders when you log into PaymentNet. If you reach 90 days and have not changed your password, PaymentNet will require that you create a new password before letting you access PaymentNet.

Go to: My Profile > General Information Tab > Change Password

1. Enter your current password

Current Pass	sword				
Passwords are case s	sensitive. Ple	ase do not use a previous p	assword, Or	rganizatio	on or User ID as your new password.
	. —	Show Characters	· 🛕	1. Ler	ngth - 8 to 25 characters
New Pass	sword	0 of 3	<u>۱</u>	2. Min	nimum Letter(s) - 1
Confirm Pass	sword		1	3. Min	nimum Number(s) - 1
Enter your New I	Password	d. The Validation	bar wil	ll turn	Save Cancel
Enter your New I of the requirem	Password nents.	d. The Validation	bar wil	II turn	Save Cancel
Enter your New I of the requirem New Passy	Password	d. The Validation Show Chara	bar wil	II turn	Save Cancel a green as you meet each 1. Length - 8 to 25 characters
Enter your New I of the requirem New Passw Valida	Password nents.	d. The Validation <u>Show Chara</u>	bar wil	II turn	Save Cancel a green as you meet each 1. Length - 8 to 25 characters 2. Minimum Letter(s) - 1

Glossary of Terms

Addendum

The small icons to the left of the Transaction ID in the Transaction list alert users that a merchant may be passing enhanced transaction detail. Formerly known as Third Tier or Level 3 Reporting detail, it is passed by approximately 20% of merchants. PaymentNet 4 displays this icon for almost all transactions, even though they may not actually pass the information.

Adding Lines

The process of dividing a transaction into multiple parts and allocating the parts to different MoCodes and/or PS Accounts. Also known as splits, splitting, or split-funding.

Approving Official

An Approving Officials, or AO, is responsible for monitoring card activity and ensuring procedures are followed, reporting misuse or abuse to Procurement Operations, approving transactions by signing the Statement of Account - PeopleSoft, authorizing new applications or changes to existing accounts, and ensuring Statements are submitted to ImageNow. Approving Officials may reconcile transactions in PaymentNet (with the Editor role), or may not have PaymentNet access (and are described as having "Signature Only Authority").

A department MUST have at least one (1) Approving Official and may designate up to three (3) per hierarchy, based on the number of active accounts or the need for backup Approving Officials.

If an Approving Official is also a cardholder, there MUST be a second Approving Official to reconcile and approve charges. An Approving Official cannot approve his/her own transactions.

Authorization

The state of a transaction when it was between the point that it was approved at the point-of-sale by the merchant, but has not yet posted to the cardholder's account. The exchange of goods/services has already occurred, but the merchant does not receive payment until they submit the authorization for payment or post the transaction. This authorization date becomes the Transaction Date in PaymentNet.

Billing Cycle

The period of time between billings based on organization accounting needs. Cycles begin on the 25th of the month and end on the 24th of the following month. These dates are adjusted as needed if they occur on weekends or holidays. For specific dates throughout the current fiscal year, visit: http://www.umsystem.edu/ums/fa/procurement/card/billing

Chart of Accounts (COA)

A predefined accounting system used by an organization that is compatible with its financial structure. It is made up of segments where a user enters values. A COA is the structure of the account codes, and the accounting codes are the actual values.

Children

Sub-groups within a hierarchy defined by the parent and child relationship. Multiple children can report up to a single parent, and in turn, parents can roll-up and report to a parent above them.

Comma-Separated Values (CSV)

A simple file format available in Reports to move tabular data (text and numbers) between programs.

Compliance Monitoring

This is a program enabled in PaymentNet to ensure transactions adhere to the University's card policy. The program will flag transactions that are split (see Stringing), exceed certain thresholds (limits), or that originate from questionable merchants (or types of merchants).

Dispute

To call into question a transaction on an account. Disputes can be submitted online through PaymentNet.

Editor

An Editor has access to reconcile transactions in PaymentNet. Access is given by Hierarchy (or Hierarchy and Children) so that an Editor can see the transactions for a department. An Editor may sign the Statement of Account - PeopleSoft monthly report as the Editor and forwards that Statement to the Approving Official for final signature. The Editor may also be responsible for submitting Statements of Account to ImageNow, if assigned that duty by the AO.

A department may assign Editors as needed to assist the Approving Official -they are not required, but this role is available if the department wishes to separate certain duties, or if all Approving Officials are Signature Only Authority. A maximum of three (3) Editors are allowed per hierarchy.

If an Editor is also a cardholder, the Editor may reconcile his/her own transactions in PaymentNet, but those transactions MUST be approved by a separate Approving Official.

Employees

Any PaymentNet user role, such as Cardholder, Editor, or Auditor. These roles are used in conjunction with Scope to determine what an Employee can see when he/she accesses PaymentNet.

Exported

A process performed by Procurement Operations on a weekly and monthly basis that electronically feeds transaction data from PaymentNet into PeopleSoft. Once this feed occurs, departments will see purchasing card data in the Income Statement of WebApps, and all segments of the Chart of Accounts become locked (read-only) in PaymentNet.

Hierarchy

A pyramid-like group structure within PaymentNet that organizes divisions and departments into parent-child relationships for access and reporting purposes. A hierarchy consists of a group of Approving Officials and the cardholders for which they approve. Each hierarchy is allowed a maximum of three (3) Approving Officials and three (3) Editors.

Merchant Category Code (MCC)

A four-digit number assigned to a merchant by their bank which classifies the type of goods or services provided by the merchant.

mples: 52	71 = Mobile Home Dealer	Closed
54	11 = Grocery Stores, Supermarkets	Open
58	12 = Eating Places, Restaurants	Open
594	12 = Bookstores	Open
593	33 = Pawn Shops	Closed
58 59 59	12 = Eating Places, Restaurants 12 = Bookstores 33 = Pawn Shops	Ope Ope Clos

Merchant Category Code Groups (MCCG)

A group of MCCs used by the University to help determine what is allowed and what is prohibited on the purchasing card. Attempting a transaction outside of the group assigned to an individual's card will result in a declined transaction.

Reconcile

The process of reconciling transactions includes:

- Reviewing the appropriateness of purchases
- Reviewing/editing MoCodes and PS Accounts (including split-funding)
- Add transaction specific documentation
- Confirming possession of receipts
- Verifying no sales tax was charged
- Disputing transactions when needed

Scope

Determines how much an Employee can see when in PaymentNet. Options include Self (being able to see your own transactions or your own access), Hierarchy, and Children in various combinations.

Splits (Split-funding)

See Adding Lines

Splitting See Stringing

Statement of Account - PeopleSoft

A chronological summary by billing cycle of all transactions by cardholder, including funding (MoCode, PS Account) and documentation (Job Number, Comments), that has been signed by the cardholder and the department Approving Official. Completed Statements of Account must be submitted to ImageNow by the 10th of the month following the end of the billing cycle. For specific dates throughout the current fiscal year, visit: http://www.umsystem.edu/ums/fa/procurement/card/billing

Stringing

Splitting or stringing is the practice of committing multiple purchasing card transactions to circumvent delegated authority levels, bypass University competitive bidding requirements, or avoid maximum delegated authority levels. The splitting or stringing of purchases with the University purchasing card is prohibited and may result in suspension or cancellation of accounts.

Single transactions and monthly spending limits may be adjusted by contacting Procurement. For more information on the Purchasing Card Change Form, visit: <u>http://www.umsystem.edu/ums/fa/procurement/outlook_forms</u>

Appendix A: Transactions Requiring Special Documentation

There are eleven (11) types of transactions that are considered valid business purchases on the purchasing card, but must have additional documentation recorded. This documentation must be recorded electronically in PaymentNet, using the Job Number, Comments, or Transaction Notes fields.

Alcoholic Beverages - At times there are legitimate expenditures for alcohol related to the promotion of the University's interests. <u>A statement explaining how this expenditure benefits the University must be provided in the PaymentNet system for each purchase of alcohol products</u>.

Dues - Use of University funds for organizational memberships and dues may be permitted for institutional memberships in organizations that provide educational or professional service of value to the institution or to one of its component parts. Generally, University funds may not be used to pay individual personal membership dues, unless needed to discharge University responsibilities, or which provide educational, professional and other services of value to the institution. <u>The purpose of the membership, the complete name of the organization and the name of the member should be clearly described in the PaymentNet System.</u>

Food for Human Consumption - If food is purchased for a University sponsored event/meeting and less than 10 people are attending, the names of those people must be listed in PaymentNet. If 10 or more are in attendance only the group name is necessary. The purpose of the event/meeting must also be provided. If the Approving Official attends the event/meeting, his/her supervisor must also sign the statement for approval.

Food for Non-Human Consumption- If food is purchased for non-human consumption the purpose must be provided in the PaymentNet system.

Fuel - Whenever possible fuel should be purchased from the University Gas Station using a University issued fuel card. (University gas station is located on the Columbia campus) The Kansas City, Missouri S&T and Columbia campuses utilize the JP Morgan fleet card. The St. Louis campus allows the use of the purchasing card to outside vendors to purchase gasoline for a University vehicle. <u>The license number of the vehicle for which gas was purchased must be entered in the PaymentNet system</u>. If fuel is purchased for other reasons it must be documented in the PaymentNet system.

Hazardous or Radioactive Materials - Items which may be flammable, corrosive, reactive, explosive, toxic or radioactive are considered hazardous and may be purchased with the Purchasing Card, but only by or on behalf of a person who is authorized or approved. <u>These purchases must be reported and documented in the PaymentNet System and in accordance with the appropriate campus requirements.</u>

Incidental Expenses - Certain exceptions to incidental expenses can be made including, for example, flowers, personal convenience items, holiday decorations, and greeting cards. (See UM Business Policy Manual, Section 217). Unusual items that do not have an obvious University purpose must have a statement in the PaymentNet system explaining how the items will benefit the University.

Third Party Payment Providers - If a third party payment provider is being used, including for example PayPal, provide documentation as to what the item was and whom the actual item was purchased from in the PaymentNet system.

Logo/Licensed Items - Any item bearing one or more of the University designs, seals, trade names and symbols that have come to be associated with the University of Missouri, University of Missouri-Columbia, University of Missouri-Kansas City, University of Missouri-Rolla, or the University of Missouri-St. Louis. Items that are to be printed may be purchased with prior approval of the appropriate campus licensing and trademark office. Items that are pre-printed can be purchased without prior approval from the appropriate campus licensing and trademark office and must be documented in the PaymentNet System.

Transportation - <u>Business purpose of the trip, which is required for tax purposes as an accountable plan,</u> <u>should be recorded in PaymentNet in Transaction Notes including the complete spelling of any acronyms</u> (this information is available through drilldown in web financial reports after the monthly upload to PeopleSoft). Additionally, it is recommended the cardholder also record business purpose in Comments in abbreviated form because this information prints on the monthly Statement of Account (PeopleSoft). For rental cars include the <u>number of days the vehicle was rented</u>. Approval is required by the traveler's administrative superior or designee as determined by each campus.

Gift Cards - Must be in compliance with <u>Section 216 Awards</u>, <u>Gifts</u>, <u>& Prizes of the UM System Business Policy</u> <u>&</u> <u>Procedure Manual</u>. In addition, Columbia campus departments purchasing gift cards for Research and or Subject Participant Payments must have prior approval from the campus Accounting Office. Gift cards may not be purchased as a means to pay for goods or services to be utilized by the University. <u>The business purpose of the</u> <u>gift card must be documented in the PaymentNet system</u>. For further information on Awards go to <u>http://www.umsystem.edu/ums/rules/bpm/bpm200/manual_216/</u>.

Appendix B: Useful Queries & Reports

- Query 1: Reconcile by One Cycle and One Cardholder at a Time
- Query 2: Find Accounting Code Specific Info (Edit Complete status, MoCode, Account, Job Number, or Comments)
- Query 3: View Summary of All Disputed Transactions
- Query 4: Find Transportation Based Transactions
- Report 1: Detailed List of Charges by Billing Cycle
- Report 2: History of Declined Transactions
- Report 3: Alternate Listing of All Disputed Transactions

Query 1: Reconcile by One Cycle and One Cardholder at a Time

Date Range Field: Post Date	Operation: Cycle Is	s Value: Billing Cycle <choose dropdown="" from=""></choose>
Field: Cardholder Last	Name Operation: Is Equa Or Contain Second Criteria line for Card	I To Value: <enter last="" name=""> s s</enter>
Date Range		
Field	Operation	Value
1 Post Date	▼ Cycle Is ▼	Billing Cycle 01/25/14 02/24/14 Feb - 2014
Criteria		
Field 1 Cardholder La	Operation ast Name 💽 Is Equal To 💽	Value Smith

Query 2: Find Accounting Code Specific Info (Edit Complete, MoCode, Account, Job Number, or Comments)

Field: Accounting Code Values Operation: choose according to need

Chart Name: COA - UMCARDS (Wait several seconds for Segment Name to populate) Segment Name: <choose from dropdown> Segment Value: <enter value>

Field	Operation	Value	
		Chart Name	
		COA - UMCARDS	•
Assess time. Colde Malves	De sies With	Segment Name	
Accounting Code values	Begins with	PS Account	•
		Segment Value	_
		730500	

Field: Dispute Statu	operation: Is N	ot Equal To V	'alue: Choose None (from drop	down)
Field Disp	ute Status	Operation Is Not Equal To 💌	Value None	
Query 4: Find Transporta	tion Based Transactions			
Date Range Field: Post Date	Operation: <ch< td=""><td>oose from dropdo</td><td>wn> Value: <choose a<="" from="" td=""><td>vailable></td></choose></td></ch<>	oose from dropdo	wn> Value: <choose a<="" from="" td=""><td>vailable></td></choose>	vailable>
Criteria Field: MCC	Operation: Is Be Or Is Eq	etween V Jual To	alue: <enter codes=""></enter>	
Date Range				
Field 1 Post Date	Operation Cycle Is	Value Billin 01/2	e Ig Cycle ▼ 25/14 02/24/14 Feb - 2014 ▼	
Criteria				
Field	Operation	Value		
1 MCC	▼ Is Between	▼ 3000	and 3299	
2 Or 💌 MCC	▼ Is Between	▼ 3393	and 3405	
3 Or 💌 MCC	▼ Is Equal To	4789		

Multiple Criteria lines may be used. Be sure to choose "Or" at left or the groups will be mutually exclusive and null results will be displayed. MCC values to use are:

Merchant Type	Merchant Category	
	Code (MCC)	
Airlines	3000 - 3299	
Airlines, Air Carriers (Not Elsewhere Classified)	4511	
Car Rental (Enterprise & National ONLY)	3393 - 3405	
Trains, Taxicabs, Bus (including Charter)	4011 - 4131	
Travel Agencies	4722 - 4723	
Transportation Services (Not Elsewhere Classified)	4789	

Query 3: View Summary of All Disputed Transactions

Report 1: Detailed List of Charges by Billing Cycle

Users will no longer receive an email at the close of the billing cycle notifying cardholders that transactions are available for reconciliation. The following report may serve as a substitute list which can be distributed to cardholders.

Report	Type = Transactic	n Report	Name = Tra	nsaction Det	ail with Page	e Breaks	
	Choose format ba The defau	sed on how yo ult is PDF for t	ou want to di his report, b	stribute to c out Excel may	ardholders. y be chosen i	if desired.	
Field: P	ost Date Criteria and Orde	Operati r By sections c	ion: Cycle Is can remain a	s they defau	Value: Billin Choo It.	ng Cycle ose from dropdow	/n
Date Ra	inge						
1	Field * Post Date 💌	Operation Cycle Is		Value Billing Cycle 02/25/14 03/24/:	14 Mar - 2014	v	
Criteria							
1	Field Transaction Type	Operation Is Not Equ	al To 💌 Payme	lue ent 💌		m +]
<u>Report 2: Hist</u> Report Field: D	<u>ory of Declined</u> T ype = Transactic Jecline Date Order By section o	<u>Transactions</u> ons Operati can remain it f	Report Nan ion: Is Relati they default:	ne = Declines ive s	s Value : Last Ente	Days er number of days	s desired
	Criteria						
	Field 1 Decline Da	te 💌	Operation Is Relative		Value Last Days	▼ 60	

Suggestion: If you would like a regular report of Declined transactions, try scheduling this report to run every week, biweekly, monthly, etc. Once scheduled, it will run automatically and appear in Reports > Download when ready. (See Topic 10, page 30)

Report 3: Alternate Listing of All Disputed Transactions

Report Type = Transaction **Report Name** = Transaction Disputes by Hierarchy

This Report comes with an extensive set of default Criteria and Order By settings. For best results, make changes ONLY to: Field: Date Disputed

Operation: Is Relative

Value: Last Days (Defaults to 180 days)

Criteria		
Field	Operation	🕢 Value
1 Transaction Type	▼ Is Not Equal To	▼ Payment ▼
2 And 💌 Transaction Type	▼ Is Not Equal To	▼ Refund ▼
3 And 💌 Transaction Type	▼ Is Not Equal To	▼ Write Off
4 And 💌 Date Disputed	▼ Is Relative	✓ Last Days ✓ 180

Suggestion: If you would like a regular report of Disputed transactions, try scheduling this report to run every week, biweekly, monthly, etc. Once scheduled, it will run automatically and appear in Reports > Download when ready. (See Topic 10, page 30)

Appendix C: Report List

This is a comprehensive list of reports, with descriptions, for Approving Officials and Editors. Cardholders have access to twenty of these Reports. See the Cardholder Payment Manual for a specific list.

Reports that have "- MS EXCEL" at the end of their names have been optimized for Excel. JPMorgan has stripped headers, footers and blank columns and rows from this version of the report, so that it's ready for manipulation such as sorting, filtering, and applying functions.

Name	Туре	Description
<u>Air Travel Activity</u>	Transaction	This report will be used to analyze the dollars spent on air travel for each account within each hierarchy level. Sub-totals are provided for each hierarchy level, as well as a grand total for the entire report. The report lists: Hierarchy, Account Name, Account Number, Traveler Name, Departure Date, Transaction Date, Origination, Destination, Ticket Number, Referenced Transaction Amount and the Transaction Amount.
<u>Air Travel Activity -</u> <u>MS EXCEL</u>	Transaction	This report will be used to analyze the dollars spent on air travel for each account within each hierarchy level. The report lists: Account Name, Account Number, Traveler Name, Departure Date, Transaction Date, Origination, Destination, Ticket Number, Referenced Transaction Amount and the Transaction Amount. This report will not be sorted in any default order. OPTIMIZED FOR MS EXCEL.
<u>Air Travel Summary by</u> <u>Hierarchy</u>	Transaction	This report summarizes the dollars spent on air travel for each account within each level of Hierarchy. Sub-totals are provided for each Hierarchy level, as well as a grand total for the entire report. The report lists: Hierarchy, Account Number, Cardholder Name and Total Transaction Amount.
<u>Airline City Pairs</u> <u>Summary by Merchant</u>	Merchant	This report can be used to identify the most traveled routes by merchant for negotiations with the airlines. The report is sorted by merchant name followed by number of legs per origination and destination (with the most frequently traveled legs listed first). The report lists: Merchant Name, Origination City, Destination City, and Total Number of Segments.
<u>Airline Spending</u> <u>Analysis by Merchant</u>	Merchant	This report identifies the airline carrier used most frequently and can be used for negotiations with airlines. The report grand total at the end of the report. The report lists: Carrier, Total Transaction Amount, Total Number of Transactions and Transaction Average.
Airline Ticket Credit Summary	Transaction	This report can be used to monitor airline credit transactions. The report lists: Ticket Number, Departure Date, Traveler Name, Merchant Name, Transaction Date, Post Date, Travel Agency and Credit Transaction Amount.

Name	Туре	Description
<u>Car Rental Spending</u> Analysis by Merchant	Merchant	This report summarizes spending at car rental merchants that can be used for rate negotiations. The report is sorted by merchant name, and lists grand total at the end of the report. The report lists: Merchant Name, Total Transaction Amount, Total Number of Transactions, and the Transaction Average.
<u>Cardholder Accounts</u> and Limits by Hierarchy	Accounts	This report can be used to identify cardholder accounts and limits grouped by each hierarchy level. The report lists: Cardholder Name, Account Number, Open Date, Credit Limit, Closed Date, Status, Available Credit, Cash Advance Limit, Single Amount Limit and Hierarchy.
Cardholder Default Account Codes and Custom Fields	Accounts	This report displays the transaction default custom fields, account default custom fields, and account codes associated with an Account. The report lists: Cardholder Name, Account Number, Status, Credit Limit, Single Amount Limit, Daily Amount Limit, Daily Transaction Limit, Cycle/Monthly Amount Limit, Cycle/Monthly Transaction Limit, Other Amount Limit, Other Transaction Limit, Chart of Accounts, Account Custom Fields and Transaction Default Custom Fields.
Cardholder Listing With Addresses	Accounts	This report provides a list of accounts in each hierarchy along with the cardholder's address, account status and expiration date. The report lists: Hierarchy, Cardholder Name, Account Number, Status, Employee ID, Address, Business Phone, and Expiration Date.
<u>Cardholder Profile</u>	Accounts	The report displays all card accounts and related information. It can be used by administrators to manage cardholder information. The report includes Cardholder Name, Address, Phone, Email, Accounting Codes, Account Status, Account Status Reason, Hierarchy Levels, Account Limits, Account Open and Close Dates, Last Transaction and Expiration Dates. Contents of the report are best viewed in Excel format or text. It is not suggested to run this report as a PDF file.
<u>Cardholder Profile -</u> <u>MS EXCEL</u>	Accounts	The report displays all card accounts and related information. It can be used by administrators to manage Cardholder information. The report includes Cardholder Name, Address, Phone, Email, Accounting Codes, Account Status, Account Status Reason, Hierarchy Levels, Account Limits, Account Open and Close Dates, Last Transaction, Expiration Dates, Days Past, Amount 30 Days Past Due, Amount 60 Days Past Due, Past Due Amount, Charge off Amount and Charge Off Date. This report will be sorted by default in an ascending order by Cardholder Last Name, Cardholder First Name, and Account Number. Contents of the report are best viewed in Excel format. It is not suggested to run this report as a PDF file OPTIMIZED FOR MS EXCEL
Cardholder Status	Accounts	This report can be used to identify cardholder account status and limits. The report lists: Cardholder Name, Account Number, Hierarchy, Account Status, Account Status Reason, Open Date, Closed Date, Credit Limit, Available Credit, Single Amount Limit and Cycle/Monthly Amount Limit.

Name	Туре	Description
<u>Cardholder Status - MS</u> EXCEL	Accounts	This report can be used to identify cardholder account status and limits. The report lists: Cardholder Name, Account Number, Hierarchy, Account Status, Account Status Reason, Open Date, Closed Date, Credit Limit, Available Credit, Single Amount Limit and Cycle/Monthly Amount Limit. This report will be sorted by default in an ascending order by Account Status, Cardholder Last Name, and Cardholder First Name. OPTIMIZED FOR MS EXCEL.
Cardholder with Account and MCC Group Limits	Accounts	The report displays account and merchant category code group limits. The report lists: Cardholder Name, Account Number, Status, Credit Limit, Cash Advance Limit, Available Credit, Single Amount Limit, Daily Amount Limit, Daily Transaction Limit, Cycle/Monthly Amount Limit, Cycle/Monthly Transaction Limit, Other Amount Limit, and Other Transaction Limit.
Custom Fleet Report	Transaction	Report of fleet fuel purchases sorted by vehicle number not including fuel purchases made with travel cards. Including the following fields: Vehicle number, card number, transaction date, post date, Odometer reading, Product, Gallons, Cost per Gallon, and Cost of Transaction.
Declines	Transaction	This report can be used to monitor the occurrences and reasons why cardholder accounts have been declined. The report lists: Decline Reason, Cardholder Name, Account Number, Decline Amount, Merchant Name, Merchant City, Merchant State/Province, MCC, MCC Description, Decline Date and Time.
Declines - MS EXCEL	Transaction	This report can be used to monitor the occurrences and reasons why cardholder accounts have been declined. The report lists: Decline Reason, Cardholder Name, Account Number, Decline Amount, Merchant Name, Merchant City, Merchant State/Province, MCC, MCC Description, Decline Date and Time. This report will be sorted by default in an ascending order by Decline Reason, Cardholder Last Name, Cardholder First name, Account Number, and Decline Amount. OPTIMIZED FOR MS EXCEL.
Employee Profile - MS EXCEL	Administration	This report can be used to track all employee related information including, but not limited to: Employee Name, Employee ID, Employee UserID, Employee Accounts, SSN, Hierarchy ID, Hierarchy Description, internal contact information, role and role scope, login disabled status, COA segment access and custom field values. This report will be sorted by default in an ascending order by Employee ID. OPTIMIZED FOR MS EXCEL.

Name	Туре	Description
Foreign Currency	Transaction	This report can be used to review transactions that occurred outside of the United States. The currency and exchange rate information is also displayed for the transaction. Subtotals are provided for each account number as well as a grand total for the entire report. The report lists: Cardholder Name, Account Number, Transaction Date, Post Date, MCC, Merchant Name, Transaction Amount, Foreign Amount, Exchange Rate and Currency Description.
<u>Fuel Purchase Detail</u> <u>Summary</u>	Transaction	This report can be used to evaluate fuel purchases. The report lists: Account Name, Transaction Date, Transaction Time, Post Date, Merchant Name, Merchant City, Merchant State/Province, Transaction Amount, Quantity, Description, Price, Tax, Odometer Reading, Fleet ID#, Purchase Day and Fuel Service Type.
Fuel Purchase Detail Summary - MS EXCEL	Transaction	This report can be used to evaluate fuel purchases. The report lists: Account Name, Transaction Date, Transaction Time, Post Date, Merchant Name, Merchant City, Merchant State/Province, Transaction Amount, Quantity, Description, Price, Tax, Odometer Reading, Fleet ID#, Purchase Day and Fuel Service Type. This report will not be sorted by a default order. OPTIMIZED FOR MS EXCEL.
List of Purchases by PeopleSoft Chart Field String	Transaction	(Custom report) This report groups transactions by PeopleSoft Chart Field String and may be used when reconciling an account with FRS/PeopleSoft and purchasing card transactions. A subtotal is given for each Chart Field String and a grand total is given for the entire report.
Lodging Spending Analysis by City	Merchant	This report identifies the cities and lodging establishments where the accounts are being used, and can be used for rate negotiations. The report lists: Lodging, Transaction Date, Transaction Amount, Number of Transactions, and Average Transaction Amount, Sub-Totals by City, and Grand totals.
Lodging Spending Analysis by Merchant	Merchant	This report identifies the lodging establishments where the accounts are being used, and can be used for rate negotiations. The report grand total at the end of the report. The report lists: Merchant Name, Total Transaction Amount, Total Number of Transactions, and the Transaction Average.

Name	Туре	Description
<u>MasterCard 1099</u> <u>Transaction Detail</u>	Merchant	This report can be used to review transactions at merchants to understand whether or not to include each specific transaction in the total spend for 1099 reporting. This data will aid in resolving questions such as if a transaction at a specific merchant needs to be included for 1099 reporting. This report will be limited to merchants that have both merchandise and service transactions. The report lists: Merchant Name, Merchant City, Merchant State/Province, Merchant ZIP/Postal, Merchant Country, 1099 Indicator, MCC, MCC Description, Cardholder Name, Account Number, Transaction ID, Debit Transaction Amount, Credit Transaction Amount, Post Date, Transaction Date and Transaction Notes.
<u>Spending Analysis by</u> Merchant Type	Merchant	This report can be used to analyze the purchases within the following merchant classifications: Sole proprietorship, Partnership, and Unincorporated. Sub-totals for service related and non-service related industries are provided within each merchant classification. The report lists: Merchant Classification, Merchant Name, Merchant Address, Merchant City, Merchant State/Province, Merchant ZIP/Postal, Tax Payer ID, MCC and Transaction Amount.
<u>Statement of Account</u> - PeopleSoft	Transaction	The Statement of Account - PeopleSoft Report shows transaction information including PeopleSoft MoCode and Account Allocation. This report must be printed every billing cycle for each Purchasing and Fleet Card. It must be signed and forwarded to the proper campus Procurement office no later than the 10th of the month following the end of billing cycle.
<u>T & E Expense Activity</u> by Cardholder	Transaction	This report can be used to analyze at the cardholder level, the total and average dollar amount spent on each of the following travel and entertainment types: airlines, lodging, car, mass transportation, transportation, restaurant, cash, and other. Subtotals are provided for each cardholder, as well as a grand total for the entire report. The report lists: Account Name, T & E Type, Number of Transactions, Total Transaction Amount and Average Transaction Amount.
<u>T & E Transaction by</u> Industry	Transaction	This report can be used to analyze account usage with each merchant within the following travel & entertainment industries: airlines, lodging, car rental, transportation, restaurants, cash and other. Subtotals are provided for each type of industry. The report lists: T & E Type, Merchant Name, Merchant City, Merchant State/Province, Total Number of Transactions and Total Transaction Amount.

Name	Туре	Description
<u>Transaction Detail by</u> <u>Hierarchy</u>	Transaction	This report summarizes the number of transactions and total dollar amount for each account and hierarchy level. Transactions as well as line items are included and payments are excluded from this report. Sub-totals are provided for each account hierarchy and account number, as well as a grand total for the entire report. The report lists: Transaction ID, Transaction Date, Post Date, Merchant Name, Original Merchant Name, Merchant City, Merchant State/Province, MCC, Debit Amount, Credit Amount, Sales Tax and Transaction Type.
<u>Transaction Detail</u> with Accounting Codes and Notes	Transaction	The report displays transactions with their account codes, notes and custom fields. Transactions as well as line items are included and payments are excluded from this report. The report lists: Transaction ID, Cardholder Name, Account Number, Merchant Name, Merchant City, Merchant State/Province, MCC, Transaction and Post Dates, Transaction Amount, Transaction Type, Sales Tax, Transaction Notes, an unlimited number of Account Codes, and Transaction Custom Fields. Contents of this report are best viewed in PDF format.
<u>Transaction Detail</u> with Level III Airline Data - MS EXCEL	Transaction	This report will display transaction details and the associated airline addendum data (Level III). When viewing Level III airline data, columns for all Level III airline data will be visible but data will only be populated for the addendum information provided by the processor. This report will be sorted by default in a descending order by Hierarchy ID, Post Date, and Transaction ID. OPTIMIZED FOR MS EXCEL.
<u>Transaction Detail</u> with Level III Car Rental Data - MS EXCEL	Transaction	This report will display Transaction Details and the associated Car Rental addendum data (Level III). When viewing Level III Car Rental data, columns for all Level III Car Rental data will be visible but data will only be populated for the addendum information provided by the processor. This report will sorted by default in a descending order by Hierarchy Name, Post Date, and Transaction ID. OPTIMIZED FOR MS EXCEL.
Transaction Detail with Level III Data	Transaction	This report will display Transaction Details and the associated addendum data (Level III). When viewing Level III data, columns for all Level III data will be visible but data will only be populated for the addendum types provided by the processor. This report will be sorted by default in an ascending order by Cardholder Last Name, Cardholder First Name, Account Number, and Transaction ID.
<u>Transaction Detail</u> with Level III Lodging Data - MS EXCEL	Transaction	This report will display transaction details and the associated lodging addendum data (Level III). When viewing Level III lodging data, columns for all Level III lodging data will be visible but data will only be populated for the addendum information provided by the processor. This report will be sorted by default in a descending order by Hierarchy Name, Post Date, and Transaction ID. OPTIMIZED FOR MS EXCEL.

Name	Туре	Description
<u>Transaction Detail</u> with Level III Purchasing Data - MS EXCEL	Transaction	This report will display transaction details and the associated purchasing addendum data (Level III). When viewing Level III Purchasing data, columns for all Level III Purchasing data will be visible but data will only be populated for the addendum information provided by the processor. This report will be sorted by default in an ascending order by Line Financial Item Sequence Number and descending order by Hierarchy Name, Post Date, and Transaction ID. OPTIMIZED FOR MS EXCEL.
<u>Transaction Detail</u> with Page Breaks	Transaction	For each account, the report will list all the purchases made. Since each account's activity is detailed on a separate page, this report can be printed and given to cardholders that don't have access to PaymentNet to review their transactions. Transactions as well as line items are included and payments are excluded from this report. The report lists: Cardholder Name, Transaction ID, Transaction Date, Post Date, Merchant Name, Original Merchant Name, Merchant City, Merchant State/Province, Debit Amount, Credit Amount, Sales Tax and Transaction Type.
<u>Transaction Detail</u> with Purchase Addendum	Transaction	This report is used to analyze only transactions with purchasing addendum. The report groups the transactions by cardholder. The report lists: Transaction ID, Transaction Date, Post Date, Merchant Name, Merchant City, Merchant State/Province, MCC, Debit Amount, Credit Amount, Sales Tax and, if applicable, the level 3 data sent by the merchant such as Item Quantity, Item Description, Unit Price, Line Item Total, Product Code and Unit of Measure.
Transaction Disputes by Hierarchy	Transaction	This report can be used to monitor the status of disputed transactions. The report lists: Cardholder Name, Account Number, Merchant Name, Original Merchant Name, Transaction ID, Transaction Date, Transaction Amount, Date Disputed, Disputed Status and Date Resolved.
Transaction Summary by Hierarchy	Transaction	This report summarizes the number of transactions and total dollar amount for each account by hierarchy. The report lists: Cardholder Name, Account Number, Number of Debit Transactions and Total Debit Amount, Number of Credit Transactions and Total Credit Amount, Total Number and Amount of all Transactions. Contents of the report are best viewed in Excel and PDF format.
<u>Transaction Summary</u> <u>by Hierarchy - MS</u> <u>EXCEL</u>	Transaction	This report summarizes the number of transactions. The report lists: Account Hierarchy, Cardholder Name, Account Number, Number of Debit Transactions and Total Debit Amount, Number of Credit Transactions and Total Credit Amount, Total Number and Amount of all Transactions. This report will be sorted by default in an ascending order by Account Hierarchy, Account Number, Cardholder Last Name and Cardholder First Name. Contents of the report are best viewed in Excel and PDF format. OPTIMIZED FOR MS EXCEL.

Name	Туре	Description
<u>Transactions Pending</u> <u>Review/Approval</u>	Transaction	This report displays transactions that need to be reviewed or approved. The reports shows transaction information as well as those who are responsible for marking the transactions reviewed or approved. The report will display both types of transactions by default. The report lists: Cardholder Name, Account Number, Approval Status, Merchant Name, Original Merchant Name, Post Date, Transaction Amount, Transaction Assigned To, and Date Assigned. Contents of the report are best viewed in Excel format. It is not suggested to run as a PDF file. Note: The criteria will need to be set to include either new transactions, reviewed transactions, or in-process transactions. A value of "R" in the report type field displays transactions needing to be reviewed only; a value of "A" in the report type displays transactions that have been reviewed, but not approved.
<u>Transportation</u> <u>Spending Analysis by</u> <u>Merchant</u>	Merchant	This report can be used for rate negotiations with transportation providers. The report is sorted in order of largest dollar amount first with a grand total at the end of the report. The report lists: Merchant, Total Transaction Amount, Total Number of Transactions, and the Transaction Average.