MU Health Care REQUEST FOR INFORMATION # 6031 Oncology Pathways

## **Introduction**

The Curators of the University of Missouri on behalf of MU Health Care (MUHC) is requesting information to aid in the understanding and determination of need for implementing oncology pathways. The purpose of this request for information (RFI) is to identify vendors and products capable of providing the services necessary to meet our needs for advancing oncology services. No contract award will be made as a result of this request.

These services can be used for all University of Missouri departments and affiliates, including Health Network of Missouri members, as determined by department needs.

Submit responses to Kristen Meade (<u>MeadeK@health.missouri.edu</u>) no later than **3:00 CST, February 28, 2019.** 

## **Goals and Purpose**

The Ellis Fischel Cancer Center, as a part of MU Health Care, has identified implementation of oncology pathways as a core strategic goal. The purpose for this potential collaboration is to deliver detailed, evidence-based, patient specific and routinely updated treatment protocols for delivering cancer care at the point of care to healthcare providers in oncology.

### **Company Experience and References**

- 1. Provide a general overview of your company's experience in providing oncology pathway services to academic medical centers that are similar in size and scope to MU Health Care.
- 2. Provide a list of existing clients that you are currently providing oncology pathway services to and include length of time for these relationships.
- 3. What do you consider your market differentiator(s) for your company's services as they relate to the scope of this RFI?
- 4. Describe any performance metrics or reports relating to the performance of your oncology pathways. Provide a comparison to other oncology pathway vendors when available.
- 5. Which states are you currently licensed in?

# Features and Integrations

- 1. Describe the methodology for determining oncology pathway recommendations.
  - What factors are factored into determining pathway treatment options?
  - Are references and rationale for pathway decisions readily available?
  - Who are the key stakeholders contributing to pathway development?
  - What opportunities are available for providers from our institution to participate in pathway development?
  - What processes are in place to ensure transparency and avoidance of conflicts of interest?
- 2. Describe the methodology for maintaining oncology pathway recommendations.
  - How frequently are pathways updated?
  - What criteria are used to determine when updates are needed?
- 3. Describe how your pathways account for unique patient characteristics or preferences.
  - How does your pathway provide patient focused care?
  - What patient specific criteria (comorbidities, performance status, prognosis, prior therapy, etc.) are incorporated into pathways?
- 4. Describe the aspects of the cancer care spectrum covered in your oncology pathways.
  - Which disciplines (medical oncology, surgical oncology, radiation oncology, imaging, laboratory testing, molecular diagnostics) are covered by your pathways?
  - How are elements such as supportive care, posttreatment, surveillance, recurrence, survivorship, and end-of-life care incorporated into pathways?
  - Does your pathway acknowledge when best supportive care is a preferred treatment modality?
- 5. Describe how your pathway promote participation in clinical trials and research?
  - Do you have the capability to incorporate clinical trials available at our institution into your oncology pathways?
  - Will data be captured on clinical trial eligible patients that did not accrue?
  - What data will be captured for trial feasibility analysis (i.e. can any pathway generated data be used to determine if prospective trials are viable at our institution)?
- 6. Describe how your oncology pathways can or will in the future interface with our electronic health record (Cerner).

- 7. Describe how your oncology pathway program can facilitate communication on clinical decisions among healthcare professionals.
  - Is rationale for a clinical decision (on or off pathway) aggregated into an easily disseminated format?
  - Are references or other documents supporting rationale easily accessed to assist with ensuring insurance coverage of treatments?
- 8. Describe the analytics available through use of your oncology pathway.
  - What data is institutional and provider specific data will be aggregated?
  - How will this information be disseminated?
  - Specifically what information is available to promote continuous quality improvement?

## Implementation and Training

- 1. Describe the process and timeline for implementing services with your company.
- 2. Describe resources from MUHC that are required for implementation.
- 3. What type of training resources and services do you provide customers as part of the implementation process?
- 4. What ongoing training do you provide customers once live?
- 5. What are the information technology (IT) requirements for implementation and ongoing maintenance?

### Costs

Please describe your pricing model (budgetary numbers only) including all of your fees for the following categories:

- Service fees
- Implementation fees
- Annual fees
- Annual maintenance fees
- Training fees
- Marketing fees
- Provider fees

## **Questions and Contact Information**

If you have questions about this RFI, please contact Kristen Meade (MeadeK@health.missouri.edu).