



University of Missouri System Volume Purchasing Agreements

Who Awarded To: Hillyard/SciQuest
 Expiration Date: June 30, 2013
 Delivery: 1-2 days. Normally one day

Janitorial Supplies and small dollar janitorial equipment, related support and assistance in required training, equipment repair services and paid cleaning consultation services.

Normal training, product usage and application support is included free of charge for all campuses. More detailed cleaning consultation service called the CAP program can be purchased at a cost per square foot. Speak with you local Hillyard representative about this detailed consultation service. The cost per square foot is based on number of square feet and that cost drops after year one since year one is the most labor and data intensive. Users can also cease this consulting service after the initial period. Payment for this specialized service/training program should be paid for via Show-Me Shop by ordering the appropriate number of square feet of CAP service.

Equipment repair services process as-follows: Hillyard will provide a detailed quote at no charge for any equipment repair. Quote will include a parts list with prices and a separate labor fee. If a user wishes to have the repair performed by Hillyard, they can use Show-Me Shop to order labor costs billed in :15 minute increments. They will also order the parts based on their dollar value. For example: if there are new parts required and they will cost a total of \$200.59 our users should order 200.59 each repair part units valued at \$1.00 each. In that way, the resulting Purchase Order will have a line item for labor and a line item for parts and the Purchase Order total will exactly match the repair cost provided by Hillyard. The detailed list of parts will not show on the Purchase Order but will be provided in advance on the initial quote and on the final repair paperwork so users will have detailed equipment repair documentation broken down by parts and labor.

Contacts:

Columbia (UMC):	St. Louis (UMSL):
Mike Bond, General Manager mbond@hillyard.com Randy Timmerman, Operations Manager rtimmerman@hillyard.com Dave Sikich, Account Representative Dave's cell – (573) 881-3112 dsikich@hillyard.com 1611 Burlington, Suite C Columbia, MO 65202 (800) 888-9049 (573) 474-8856 (573) 474-1904 FAX	John Ostermann, General Manager jostermann@hillyard.com Karen Baretich, Operations Manager kbaretich@hillyard.com Thom Day, Service Coordinator tday@hillyard.com Phil Evans, Account Representative Phil's cell – (618) 540-4021 pevans@hillyard.com P.O. Box 1552 815 Fee Fee Road Maryland Heights, MO 63043-3268 (800) 726-1685 (314) 432-4600 (314) 432-0945 FAX



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Kansas City (UMKC):	Rolla (MS&T):
<p>Dave Layman, General Manager dlayman@hillyard.com</p> <p>Lisa Pflugradt, Operations Manager lpflugradt@hillyard.com</p> <p>David Hartman, Service Coordinator dhartman@hillyard.com</p> <p>Kyra Bronson, Account Representative Kyra's cell – (816) 419-9869 kbronson@hillyard.com</p> <p>9740 North Seymour Kansas City, MO 64153 (888) 420-7380 (816) 569-0900 (816) 569-0909 FAX</p>	<p>Steve Baker, General Manager sbaker@hillyard.com</p> <p>Shawn Newberry, Sales Manager snewberry@hillyard.com</p> <p>Bob Hunter, Operations Manager bhunter@hillyard.com</p> <p>Rachel Terry, Service Coordinator rterry@hillyard.com</p> <p>Jason Barnes, Account Representative Jason's cell – (417) 818-2305 jbarnes@hillyard.com</p> <p>2850 N. Ingram Ave. Springfield, MO 65803 (800) 864-5344 (417) 865-1666 (417) 865-1009 FAX</p>

Last Updated: July 22, 2009