**myLearn System Requirements**
The purpose of this article is to provide detailed information about the technical requirements for accessing different kinds of content and courses in myLearn.

**Where to Find Help:**
- Follow this link to access tech support directly from myLearn: [https://skillsoftscustomercommunit.force.com/kb/s/article/System-Requirements](https://skillsoftscustomercommunit.force.com/kb/s/article/System-Requirements)
- To live chat or to report a problem utilize DoIT: [https://doit.missouri.edu](https://doit.missouri.edu)
- To submit a question by email to UM System Learning & Organizational Development team: learningdevelopment@umsystem.edu

**System Requirements**
The myLearn learning platform supports the latest versions of Internet Explorer, Firefox, and Chrome browsers for Windows platforms, Safari for Mac platforms, as well as the native browsers in most tablets and smartphones.

The following table indicates the minimum browsers supported based on your operating system, Skillport version, and Player.

<table>
<thead>
<tr>
<th>Operating Systems</th>
<th>Minimum Supported Browsers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows 7 +SP1</td>
<td>IE11</td>
</tr>
<tr>
<td></td>
<td>Chrome v75+</td>
</tr>
<tr>
<td></td>
<td>Firefox v67.x+</td>
</tr>
<tr>
<td>Windows 8.1</td>
<td>IE11</td>
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<tr>
<td></td>
<td>Chrome v75+</td>
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<tr>
<td></td>
<td>Firefox v67.x+</td>
</tr>
<tr>
<td>Windows 10</td>
<td>IE11</td>
</tr>
<tr>
<td></td>
<td>Edge v16+</td>
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<tr>
<td></td>
<td>Chrome v75+</td>
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<tr>
<td></td>
<td>Firefox v67.x+</td>
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<tr>
<td>macOS 10.13.6+</td>
<td>Chrome v75+</td>
</tr>
<tr>
<td></td>
<td>Safari v11.1+</td>
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<tr>
<td>iOS 11+</td>
<td>Chrome v75+</td>
</tr>
<tr>
<td></td>
<td>Mobile Safari</td>
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<tr>
<td>Android 6.0+</td>
<td>Mobile Chrome</td>
</tr>
</tbody>
</table>

**Windows 10/Edge** does not support the following:
- Java-dependent products such as Skillsoft (Java-dependent) Course Player, Skillsoft Course Manager, and applicable desktop tools
- ElementK, NETg, or E3 content
Browser Information

When displaying content, myLearn defaults to the preferences set on your browser. Some browsers may occasionally make automatic modifications to privacy settings to protect users from possible unsecured content.

It is highly recommended that you make sure your using the newest version of your preferred browser. We recommend using **Google Chrome** as your browser when accessing myLearn.

Here’s how to determine if you’re using the latest version of Google Chrome browser.

1. Click on the Menu icon in the upper right corner of the screen.
2. Click on Help, and then About Google Chrome.
3. Your Chrome **browser version** number can be found here.

Set Chrome as the default browser

**Method 1**

1. On your computer at the top right click **Settings**.
2. Click **Default browser**.
3. Under Default browser click the **Make default** button.
4. Select the app **Google Chrome**.
5. Select the **Reset** button.

**Method 2**

1. Open the Settings app. To do so, open the **Start menu** and then click **Settings/gear** icon.
2. Navigate to **Apps > Default apps** page.
3. Click on the Edge browser entry (or any browser other than Chrome) to reveal Choose an app, and then click **Google Chrome** to set it as the default browser. That’s it!

Block or allow pop-ups in Chrome

By default, Google Chrome blocks pop-ups from automatically showing up on your screen. When a pop-up is blocked, the address bar will be marked Pop-up blocked. You can also decide to allow pop-ups.

**Turn pop-ups on or off**

**Chrome (Windows)**

1. Click the Customize and control Google **Chrome** menu (the three dots in the upper right corner)
2. Select Settings.
3. Click Privacy and security.
4. Under **Pop-ups and redirects** click the arrow to the right.
5. Click Allowed – to turn on the toggle switch (button will turn blue).
**Safari (Mac)**
1. From the Safari menu, select Preferences.
2. Click Websites at the top of the window.
3. Select **Pop-up Windows**.
4. To **disable** the **pop-up blocker** select **Allow** next to when visiting other websites.
5. To allow specific pop-ups, navigate to the web page, follow steps 1-3 and then select Allow next to the name of the site.

**Block notifications**

If you still get communications from a site after disabling pop-ups, you may be subscribed to notifications. To turn off notifications for a site:

1. On your computer, open Chrome.
2. Go to the site you are getting notifications from.
3. Select View site information.
4. Next to Notifications, select **Block** from the drop-down menu.

**Allow pop-ups from a site**

1. On your computer, open Chrome.
2. Go to a page where pop-ups are blocked.
3. In the address bar, click Pop-up blocked.
4. Click the link for the pop-up you want to see.
5. To always see pop-ups for the site, select Always allow pop-ups and redirects and click Done.

**Block pop-ups from a site**

Not all pop-ups are ads or spam. Some legitimate websites display web content in pop-up windows.

1. On your computer, open Chrome.
2. At the top right, click More.
3. Click Settings.
5. Click Pop-ups and redirects.
7. To the right of the site, click More > Block.

If the site isn't listed, next to "Block," click Add. Enter the site's web address, and then click Add. To capture all pop-ups across the site, use the pattern

**Chrome Security**
Google Chrome verifies that the website content you view is transmitted securely. If you visit a page that is linked to insecure content, Chrome will display a shield icon [1] in the browser address bar.

You can choose to override the security restriction and display the content anyway by clicking the shield icon and then clicking the Load unsafe script button [2].

Chrome Media Permissions

Firefox verifies that the website content you view is transmitted securely. If you visit a page in that is linked to insecure content, Firefox will display a lock with a warning icon in the browser address bar [1].

You can choose to override the security restriction and display the content anyway by clicking the lock with a warning icon, clicking the arrow to expand your options [2], and selecting the Disable protection for now button [3]

Additional Tech Support
For additional technical support please contact the Division of Information Technology: https://doit.missouri.edu/techknowledge/remote-work-resources-faq/