

FMLA - 'An Improved Process



FMLA Administrative Solution

Unum as a Vendor Partner



University of Missouri System
COLUMBIA | KANSAS CITY | ROLLA | ST. LOUIS

Your Resources

Tier 1- UNUM

Employees, Managers and HR contact Unum for any assistance needed with questions

- Call Center Hours: Monday – Friday, 7am to 7pm CST
- Phone Number: 866-779-1054
- Fax: 800-447-2498

Tier 2- UM System HR Service Center

Employees, Managers and HR contact the service center with any issues/concerns that cannot be managed by Unum

- Service Center Hours: Monday – Friday from 8am to 5pm
- Phone Number: 800-488-5288 or 573-882-2146
- Email: hrservicecenter@umsystem.edu

Tier 3- UM System Leave Administrators

You can also contact the UM System Leave Administrators for questions or concerns.

- Email: UMLeaveAdmin@umsystem.edu

Learn more by visiting the UM System website:

<https://www.umsystem.edu/ums/hr/fmla-administrative-transition>