ADDENDUM II

DATE: APRIL 2, 2021

FOR

REQUEST FOR PROPOSAL # 21080

PATIENT SAFETY SOFTWARE SOLUTION

DATED: MARCH 08, 2021

The above entitled specifications are modified as follows and except as set forth herein remain unchanged and in full force and effect:

Addendum to RFP documentation

Modification 1:

Instructions for proposal response: Detailed Specifications and Special Conditions, Section 6, Page 16-17

Proposals must be submitted in the number and manner as specified below: **All submissions are requested via email to Kyla Rogers rogersk@umsystem.edu**

Submit two separate emails for each volume listed below, with the subject lines as follows: RFP#21080 Volume I and RFP#21080 Volume II

Volume I – Functional Section must be submitted electronically through email and contain:
   • Response to Information for Respondents and General Conditions
   • Mandatory Specification with vendor confirmation response
   • Desirable Specifications and vendor response
   • Any vendor related contract documentation that must be signed as part of doing business
   • Any additional documentation requested from the University of Missouri Health Care
   • **No pricing information should be included in Volume 1.**

Volume II – Financial Section must be submitted electronically through email and contain:
   • Authorized Respondent Representation Form
   • Request for Proposal Form (Pricing form with any supplemental pricing schedules, if applicable. Also include financial summary including additional costs, if any, for Desirable Specification Compliance, functional or technical.)
   • Supplier Diversity Participation Form.
   • Supplier Registration Information Form.
   • Attachment C- SecureAuth IDP Integration Questionnaire.

- Attachment D- University of Missouri Information Security Requirements Questionnaire.
- Financial statements that may be required are also to be included in this section.

Respondent must complete and return the University Proposal Form with proposal response. Vendor quote sheets are not acceptable forms of bidding and could cause rejection of response. **All proposals must be submitted electronically via email by volume with the subject lines: Request for Proposal #21036 for Volume 1 and Request for Proposal #21036 for Volume 2.**

QUESTIONS AND ANSWERS: The following questions and answers are provided as a matter of information to clarify issues raised about the RFP. All responses are noted below in red.

Vendor Clarification Questions

1. Will the University accept electronic delivery of responses? Yes, the University will accept electronic submissions. Please see the addendum to RFP documentation at the beginning of the Addendum II.

2. Attachment C- SecureAuth IdP Integration Questionnaire is not listed under the components to include in either Volume 1 or Volume II of our response. Please confirm if the attachment is required and which Volume for submission? Submit the Attachment C Questionnaire with Volume II documentation.

3. Attachment D- University of Missouri Information Security Requirements Questionnaire is not listed under the components to include in either Volume I or Volume II of our response. Can you please confirm if this Attachment is required to be filled out at this time? And if yes, which Volume should we include the completed Questionnaire in with our response. Submit the Attachment D Questionnaire with Volume II documentation.

4. We understand the University will be determining whether or not information we provide is exempt from open records requests or not. Would the University consider executing an NDA to provide assurance that certain proprietary information remains confidential? The University of Missouri will enter into an NDA. Attached you will find the University NDA for execution.

5. How many managers, dept heads and other users will need to access event reports to review, edit or manage? Around 500—all people leaders and department leads with some office support.

6. Other than the Cerner EMR, what other 3rd party applications does MU Health anticipate interfacing with the Event Reporting application, I.e. H/R for user contact info, credentialing for provider contact, PSO, etc. Human resources, PSO in the future

7. Does MU Health currently use a legacy event reporting application or use paper/spreadsheets? If a legacy software application is used, does MU Health anticipate a data conversion of event records be completed?
   We do have a legacy application (not paper excel). Ideally, we would want a data conversion.

8. Does MU Health have interest in other Pt. Safety applications, including Patient Feedback Tracking, Root Cause Analysis, Medical Staff Peer Review, Focus Studies/Non-Clinical Rounding auditing, Claims Management or Enterprise Risk Management? If so should these be priced as options items on pricing proposal? We are looking for Patient Safety Reporting, Patient Experience and Root Cause Analysis.

9. Are all facilities and locations within MU Health Care (including outpatient and affiliates) on the same instance of Cerner as the inpatient facilities? YES.

10. Is the ADT (admissions, discharges, and transfers) data and data feed the same for both inpatient and outpatient facilities? We believe so

11. Any other EHR/EMR's within MU Health Care or its affiliates that we would need to get data from? NO

12. How does MU Health Care envision the database structure for your outpatient facilities/locations? All in one database or multiple outpatient databases? If multiple, how many? If there is a different configuration that is desired, please let us know, thank you.

    One with a dimension to stratify facilities / locations

13. Does MU Health Care anticipate the inpatient and outpatient workflow for Patient Safety Event reporting to be the same? They are currently similar but vary has harm looks different between these two environments.

14. What date does MU Health Care plan to have a vendor of choice selected by? The estimated date of award will depend on final review, presentation and scoring. Estimated date at this time, July 1, 2021.

15. How many vendors were issued this RFP? All request for proposals is publicly posted on the University website. The number of respondents is unknown at this time.

16. Are you able to share the names of the vendors or companies participating in the RFP? Unknown at this time.

17. In 5. Contract Period it states that the contract period shall be from the date of aware for 1 year with the option to renew for 4 additional one-year periods. Will the University only consider a 1 year initial term or are there options to have the initial term be longer? Extended initial term will be considered.

18. Please confirm and or clarify what is stated in the paragraph for 2. SCOPE. Is MU Health Care looking for a Patient Safety Event reporting solution that includes, Patient Relations, Corporate Ethics & Compliance, and Legal Risk & Claims? It states MU Health Care is seeking proposals for software solutions that will be utilized for patient safety, risk, regulatory and patient experience

reporting so we wanted to clarify if Risk meant Legal Risk and Claims or if Risk was synonymous with event reporting. Any clarification on this would be very helpful, thank you.
We are looking for Patient Safety Reporting, Patient Experience and Root Cause Analysis.

19. Please provide a comprehensive list of the 58 outpatient facilities (names and full addresses) that are included in the scope of this RFP. See attached list

20. Will the MU Health Care affiliates also be included in the scope of this RFP and project and implemented with the Patient Safety solutions? If yes, please provide the staffed bed counts for each facility if applicable (Capital Region Medical Center, Columbia Family Medical Group, Columbia Surgical Associates, Health Network of Missouri, MPact Health and Rusk Rehabilitation Center). Columbia Family Medical Group and Columbia Surgical Associates are now part of MU HealthCare and therefore are included. They utilize our staffed beds and then have clinic locations. The others are not currently under the same scope.

21. For the inpatient facilities, please provide the staffed bed count for each facility that makes up the 632 beds identified in the RFP. We are staffed for full bed utilization.

    o   University Hospital – 1 Hospital Dr. Columbia, MO 65212
    o   MU Womens and Children's Hospital – 404 N Keene St. Columbia, MO 65201
    o   Missouri Psychiatric Center – 3 Hospital Dr. Columbia, MO 65201
    o   Missouri Orthopedic Institute – 1100 Virginia Ave. Columbia, MO 65212
    o   Ellis Fischel Cancer Center – 1 Hospital Dr. Columbia, MO 65212

22. How many users will be managing and reviewing incidents?
    Roughly 500. This number fluctuates. As all leaders and some office support assist.

23. How many records do you anticipate will be entered annually? monthly? We currently have around 3500 per year and 290/month. We hope this number to grow.

24. Will there be any Data Conversion (i.e. Historical Data being loaded from legacy systems or external sources?) Ideally yes

25. Will any interfaces / integrations be needed with other systems such as HR / Employee Interface, EMR Integration, Medication Formulary, etc? If so please detail what type of integrations and if they can be accomplished using APIs, or if other Imports or Export functionality is needed. HR and PSO primarily

26. Will a PSO Interface be needed? Yes in the future

27. The RFP states: Modifications or erasures made before proposal submission must be initialed in ink by the person signing the proposal. In light of the pandemic and remote working arrangements, would the University consider accepting electronic initials/signatures for responses? Yes, electronic initials/signatures will be accepted.

28. As part of the volume I response, vendors are to respond to information for respondents and general conditions. Can you please confirm this refers to pages 4 through 14 of the RFP document? Yes, that covers the Notice to respondents and General Terms and Conditions of the RFP. If any exceptions are taken, please redline and return with your proposal submission.

29. How many Users/Agents will be using the solution? We have about 10,500 staff through out our hospital physicians, nursing and health professions schools. In addition there is a fluctuation of students and we allow patients/family's to enter reports as well.

30. How many Managers? See response to Question #22.

31. How many locations are part of the deployment? See response to Question #19, 20, 22

32. Do you require Outlook/Messaging integration? No

33. As Friday April 2nd is a holiday (Good Friday), and this is a hard copy submission, will someone be on site to receive the bids? Or can you move this forward to the following open business day? **Modification : Opening date change on the Request for Proposal #21080.**
    o **Original Date/Time: April 02, 2021 @ 12:00 PM CDT**
    o **New Date/Time: April 09, 2021 @ 12:00 PM CDT**