

**THE CURATORS OF THE UNIVERSITY OF MISSOURI  
ON BEHALF OF  
UNIVERSITY OF MISSOURI HEALTH CARE**

**REQUEST FOR INFORMATION # 22015**

**WOUND CARE CONSULTING AND MANAGEMENT SOLUTION**

**DATED: 04 AUGUST 2021  
DUE DATE: 19 AUGUST 2021  
TIME: 12:00 PM CDT**

## **Introduction**

The Curators of the University of Missouri on behalf of MU Health Care, an academic health system with a mission to save and improve lives, seeks proposals from qualified suppliers to provide proven wound care consulting and management solutions.

The University reserves the right to make an award as an outcome of the request for information.

Please complete this RFI and return it by 12 PM CDT on August 19, 2021. Responses must be submitted by email to [rogersk@umsystem.edu](mailto:rogersk@umsystem.edu), Subject Line: RFI #22015.

## **Organization Profile**

The University of Missouri has provided teaching, research, and service to Missouri since 1839. It was the first publicly supported institution of higher education established in the Louisiana Purchase territory. Today, the University of Missouri is one of the nation's largest higher education institutions with more than 73,000 students, 28,000 faculty and staff on four campuses, an extension program with activities in every county of the state, comprehensive distance learning services and an established academic healthcare enterprise with an extensive health care delivery network.

**MU HEALTH.** The University of Missouri-Columbia consolidated its health care units in September 2008 to better align their missions of providing patient- and family-centered care, education, and research to Missouri and beyond. The reorganization created MU Health, a comprehensive academic health system that includes MU Health Care, the MU School of Medicine, MU Sinclair School of Nursing and MU School of Health Professions.

**MU HEALTH CARE.** As part of the state's premier academic health system, MU Health Care offers a full spectrum of care, ranging from primary care to highly specialized, multidisciplinary treatment for patients with the most severe illnesses and injuries. Patients from each of Missouri's 114 counties are served by approximately 640 faculty physicians and an additional 200 healthcare providers. The full complement of clinical staff includes a total of 6,000 physicians, nurses, and health care professionals at MU Health Care. With initiatives such as the Culture of Yes and healthy lifestyle challenges, MU Health Care is a premier destination not only for patients, but also for job seekers.

MU Health Care is comprised of five hospitals: Ellis Fischel Cancer Center, the Missouri Orthopaedic Institute, the Missouri Psychiatric Center, University Hospital, and Women's and Children's Hospital, as well as 58 outpatient clinics. The inpatient hospitals have a combined 595 beds. Affiliates of MU Health Care include Capital Region Medical Center, Columbia Family Medical Group, Columbia Surgical Associates, Health Network of Missouri, MPact Health and Rusk Rehabilitation Center. MU Health Care also partners with Cerner Corporation, a Missouri based supplier of health information technology solutions, services, devices, and hardware through the Tiger Institute for Health Innovation. The Tiger Institute serves as MUHC's IT

function along with working alongside MUHC clinicians and staff to develop innovative improvements to Cerner technology products. The health system is consistently ranked as a top performer in information technology advances. MU Health Care is one of only two tier-one safety net health systems in Missouri (the other being Truman Medical Center in Kansas City). MU Health Care has a 25-county service area in which approximately 85% of its inpatients reside. This service area has a population of approximately 800,000.

### **Goals and Purpose**

MU Health Care (MUHC), an academic health system with a mission to save and improve lives, seeks proposals from qualified suppliers to provide proven wound care consulting and management solutions. MUHC uses Cerner Millennium. The selected solution must provide analysis of current operations and deliverables for turnkey implementation. Qualified suppliers should provide the following:

#### **Assessment to include at a minimum:**

1. Assessment of wound care clinic & hyperbaric testing.
2. Identification of potential gaps.
3. Identification of root cause(s) for each gap.
4. Detailed recommendations, including prioritization.
5. A baseline for measuring future improvement.

#### **Deliverables to include at a minimum:**

1. Project management deliverables for duration of the project.
  - a. Project plan including dependencies and time frames.
  - b. Weekly status reports including risks and progress reports.
2. Report of findings, including assessment, identified gaps, and root cause analysis of prior security incidents.
3. Detailed recommendations with risk level, priorities, options, resources, and cost estimates for addressing identified gaps.
4. Benchmark of MU Health against similar organizations.

### **Acknowledgement**

Please acknowledge receipt of this document by sending an electronic letter of receipt to Kyla Rogers, [rogersk@umsystem.edu](mailto:rogersk@umsystem.edu)

## **Questionnaire**

- 1) Provide a detail project plan and an example of your company's experience in providing the request services and or management solution within Goals and Purpose section of the RFI. Specifically illustrate experiences similar in size and scope to MUHC.
- 2) What do you consider your market differentiator(s) for your company's services and or management solution? (i.e. what features/functions set your product apart from other vendors?)
- 3) Provide four (4) references of your higher education, academic health and/or healthcare clients for which your firm performed similar engagements. Include contact names, telephone numbers, and physical addresses.
- 4) Describe and provide an example implementation timeline with milestones, project plan, estimated deliverables and support resources to be offered.
- 5) Provide company back and history to include but not limited to:
  - a. Years in business
  - b. Years' experience in providing the desired services within the scope of this RFP.
  - c. Ownership status, including parent companies and affiliates.
- 6) Provide a summary of the resources your company will employ to ensure a successful project, including:
  - a. Personnel that will be assigned
  - b. Qualifications
  - c. Functions and responsibilities for each entity and individual

## **Pricing**

- 1) Provide a flat fee for the project, including professional services and any expenses.

## Questions and Contact Information

If you have questions about this RFI please contact Kyla Rogers ([rogersk@umsystem.edu](mailto:rogersk@umsystem.edu)).