The above entitled specifications are modified as follows and except as set forth herein remain unchanged and in full force and effect:

**Addendum to RFP documentation**

**QUESTIONS AND ANSWERS:** The following questions and answers are provided as a matter of information to clarify issues raised about the RFP. All responses are noted below in red.

**Vendor Clarification Questions**

1. Provide clarification on the service level for University Hospital.
   a. Service will be requested twice (2X) a year for the University Hospital. There is a possibility for additional request throughout the year.
2. Price out the following areas for service: University Hospital
   a. Listed in the scope Second Floor Mezzanine – interior ledges/support beams across lobby concourse. Environmental Services will be notified 24 hours in advance to provide simultaneous housekeeping. Did not walk the Mezzanine glass rails. Please see photos below for reference.
3. Clinical Support & Education Building services.
   a. Service the stairwell interior and exterior first floor and second floor only.
      Campus will handle the rest of the stairwell as needed. This service is not currently contracted out.

4. Price out the following area for service: Missouri Orthopedic Institute
   a. Add on the following areas that were toured.
      i. Skywalk glass
      ii. Interior Stairwell windows - Annually (1X)

5. Price out the following area for service: Women’s Hospital
   a. Add on the Women’s medical annex windows located in the back by the emergency room.

6. For reference images of the Woodrail Clinics (Building #2) Exterior and interior entrance windows, vestibules, and arched window and ledges inside both entrances.