

ADDENDUM NUMBER 1
DATED JANUARY 14, 2022
TO
SPECIFICATIONS TO REQUEST FOR BIDS #22021
FOR
INCIDENT MANAGEMENT/SITUATIONAL AWARENESS SOFTWARE

The above entitled specifications are hereby modified as follows and except as set forth herein otherwise remain unchanged and in full force and effect.

Questions and Answers

1. **Question:** Is the University system open to allowing responding vendors to replace these components with an integrated system that provides the same functionality all in one solution? Our platform could eliminate the need for multiple vendors here.

Answer: An all in one solution would be preferable

2. **Question:** What data did you want to integrate specifically?

Answer: The University Hospital currently uses eICS. It would be beneficial to integrate eICS with the platform that will be used by the entire University System, so decision makers do not have to switch between platforms to gain overall situational awareness

3. **Question:** It looks like there is mention of the University using Juvare (eICS) and Rave for some of their incident management and messaging needs. There is a requirement for integration with these systems. Could you be specific as to what you are looking to achieve with this integration?

Answer: See response to Item 6

4. **Question:** Can you send over “attachment D” that is referenced in the RFP. We are not seeing that

Answer: All RFP documents are posted at
<https://www.umsystem.edu/ums/fa/procurement/bids/rfp-22021>

5. **Question:** Can you send over a Word version of the RFP? When converting to Word from the PDF version the text boxes aren't seeming to work correctly

Answer: A word version is not available. You are welcome to add a separate document with your responses and confirmation. However, this information must be clearly referenced on the Mandatory Section



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6. **Question:** It looks like there is mention of the University using Juvare (eICS) and Rave for some of their incident management and messaging needs. There is a requirement for integration with these systems. Could you be specific as to what you are looking to achieve with this integration and what the above systems provide the system currently? What are data did you want to integrate? Is the University system open to allowing responding vendors to replace these components with an integrated system that provides the same functionality all in one solution?

Answer: The University Hospital currently uses eICS. It would be beneficial to integrate eICS with the platform that will be used by the entire University System, so decision makers do not have to switch between platforms to gain overall situational awareness

7. **Question:** Section 5, Proposal Response, states we are to respond to the following: Response to Information for Respondents and General Conditions. There is no section labeled "Information for Respondents and General Conditions." Please state exactly what you want the contractor to respond to in this section

Answer: You will want to document that you accept the terms starting on page 4. If you don't accept, that information must be clearly documented. If you have other terms/conditions those should be provided

8. **Question:** In what volume should we include the University Proposal Form?

Answer: I assume you are referencing the proposal form on page 28. That should be provided in Volume II as shown on page 16

9. **Question:** In what volume should we include the VPAT document?

Answer: All IT documents should be included in Volume II as shown on page 16

10. **Question:** Can you please confirm the number of users for this opportunity?

Answer: See response to Item 13

11. **Question:** "9.8 The system must Integrate multi-agency/multi-discipline collaboration, provide visual reporting via maps, and integration with web-based cameras. Do you want the ability to integrate with web-based cameras or do you want the integration to be implemented/completed? "

Answer: We would like the ability to integrate web-based cameras

12. **Question:** Please provide clarification on what is expected for Response to Information for Respondents and General Conditions in the Volume I submission?

Answer: See response to item 7



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13. **Question:** How many User licenses will the University require, both Administrators and end Users?

Answer: At a minimum of 25

14. **Question:** Regarding 10.3 - 10.6 under Desirable Criteria, which populations are you wanting to notify (e.g., emergency support teams, decision-makers, faculty / staff, students)?

Answer: Emergency support teams, decision makers

15. **Question:** Also in regards to 10.3 - 10.6 under Desirable Criteria, how many persons are you anticipating to notify (rough estimate)?

Answer: 100

16. **Question:** Please clarify what you expect or want to see with an integration with Microsoft Teams?

Answer: Microsoft teams is widely used across the system. An ability to integrate information from this new platform into the Teams dashboard would help decision makers maintain situational awareness without switching between platforms

17. **Question:** Please also clarify what you expect or want to see with an integration with webcams?

Answer: See response to item 11

THE CURATORS OF THE UNIVERSITY OF MISSOURI SYSTEM

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