ADDENDUM NUMBER 1

MAY 12, 2022

TO

SPECIFICATIONS TO REQUEST FOR PROPOSALS #22109

FOR

WEB BASED VIDEOCONFERENCING SOLUTIONS

DATED APRIL 21, 2022

The above-entitled specifications are hereby modified as follows and except as set forth herein otherwise remain unchanged and in full force and effect.

RETURN DATE EXTENSION

The due date for return of proposals is hereby extended to Friday, May 27, 2022, at 2:00 p.m. CST.

CLARIFICATION QUESTIONS

1. *How many separate member organizations does MOREnet currently provide web based video conferencing to?*
   > Response: Approximately 415 different member accounts at this time. Note this is not a guarantee of future interest or usage.

2. *How many of the members that MOREnet currently provides web-based video conferencing to have 0-25 users?*
   > Response: Approximately 61% (accounts, not size of the organization).

3. *How many of the members that MOREnet currently provides web-based video conferencing to have 25-100 users?*
   > Response: Approximately 23% (accounts, not size of the organization)

4. *How many of the members that MOREnet currently provides web-based video conferencing to have 100-250 users?*
   > Response: Approximately 8% (accounts, not size of the organization)

5. *How many of the members that MOREnet currently provides web-based video conferencing to have 250-500 users?*
   > Response: Approximately 3% (accounts, not size of the organization)

6. *How many of the members that MOREnet currently provides web-based video conferencing to have 500+ users?*
   > Response: Approximately 5% (accounts, not size of the organization)

7. *How many MOREnet member organizations do you plan to bring on to the platform on day 1?*
   > Response: This will be demand dependent based on features/cost/etc. We do not have a prediction.

8. *How many users, who will host/create meetings, does MOREnet plan to bring on to the platform on day 1?*
    Response: This will be demand dependent based on features/cost/etc. We do not have a prediction.

9. *Can you describe MOREnet's anticipated involvement in support of the chosen solution?*
    Response: MOREnet is prepared to provide support at different levels, as it makes sense. Pre-sales questions & Tier 1 at a minimum. This can be expanded based on RFP responses.

10. *Does supporting information attached in response to the questions count against the page count?*

    Response: No supporting information does not count against the page count.

11. *MOREnet mentions that any information claimed to be exempt under the Revised Statues of Missouri, Chapter 610 should be placed in a separate envelope and marked with some legal language. However, it appears the submission should come via email. Could MOREnet provide further detail on how you would prefer vendors accommodate any exempt language?*
    Response: Anything a Respondent deems to be exempt should be placed in a separate folder within their electronic response marked "confidential".

12. *Can vendors provide attachments?*
    Response: Yes

13. *Can vendors provide pricing in a separate template/attachment?*
    Response: Yes

14. *Is MOREnet requiring vendor include third party web application and server vulnerability and/or penetration tests in RFP stage or just upon request?*
    Response: Upon request

THE CURATORS OF THE
UNIVERSITY OF MISSOURI

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