ADDENDUM I

DATE: January 21, 2023

FOR

REQUEST FOR PROPOSAL # 23045

AGILE PROJECT TRACKING AND MANAGEMENT SOFTWARE

DATED: DECEMBER 27, 2022

The above entitled specifications are modified as follows and except as set forth herein remain unchanged and in full force and effect:

 Addendum to RFP documentation

MODIFICATION:
All submissions can be submitted via email to Kyla Rogers rogersk@umsystem.edu
All submissions must be received by the closing date and time identified in the RFP.

QUESTIONS AND ANSWERS: The following questions and answers are provided as a matter of information to clarify issues raised about the RFP. All responses are noted below in red.

Vendor Clarification Questions

1. What ITSM or Work management solution is The University using currently?

   Cherwell, IRMA (homegrown)

2. What Project Management tools are in use currently?

   Clarity PPM, Microsoft Project, IRMA, Smart Sheets

3. How many users would require access to the platform?

   Will assess expansion but initial 100 editing users with view rights for organization

4. What is the IWMS/CMMS system currently being used?
   Smart Sheets

5. Is UM Health looking to add on to a current system being used or obtain a stand-alone point solution for Project Management?
   We want this to be the primary project management tool with option for integration with other tools (Microsoft Outlook, etc.)

6. How many and what types of users will need to have access to system?
   Will assess expansion but initial 100 editing users with view rights for organization

7. If the new system is stand-alone, how many and what types of integrations will need to be provided?
   Ideally integration with Outlook, Power Platform, OneDrive, Azure DevOps, GitHub, Teams. Additionally we would like rest API functionality for customized integration.

8. Is offline mobile use desired? What types of devices?
   no

9. Is SaaS preferred?
   Can be application based, ideally consist of general support

10. How many projects are typically ongoing?
    >100

11. How many existing projects will be uploaded into the new system?
    Estimating 50-100

12. Have any demos of potential new solution been done already, if so what ones?

    Yes, demos for Hive, ClickUp, KissFlow, Monday.com and SmartSheet have been demoed to a small workgroup