

# Recommendations May 8, 2003



- Charge
- Process
- Findings
- Best Practices



#### **Strategies and Outcomes**

- **\*\* Strategies** 
  - User-driven
  - Separate from transaction systems
- **\* Outcomes** 
  - Reduce inefficiencies and duplication of effort
  - Empower users
  - Ensure continuous process improvement



### Recommendations

- **\*** Technology
- **Organization**
- \* People
- **\*\* Processes**



## Recommendation: Technology

- **\*\* Information Repository** 
  - Current Reporting Instances
  - Data Warehouse
  - Data Marts
  - Report Library



### Recommendation: Organization

- **\*\* Executive Sponsor**
- **\*\* Primary Point Person**
- \* Similar model on each campus



#### Recommendation: People

- **\*\* Work teams**
- **Collaborative system and campus efforts**
- **\*\* Continuing investment in people**



#### Recommendation: Processes

- \* Sharing of needs, issues, and solutions
- Continuous processes to enable feedback to and from end users
- **\*\* Formal processes for Repository maintenance and access**



# **Next Steps**