UnitedHealthcare

Kansas City Core Network Plan

Coverage for: Employee & Family | Plan Type: PS1

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-844-634-1237.or visit whyuhc.com/universitymissouri. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-866-487-2365 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	Network: \$500 Individual / \$1,500 Family Out-of-Network: \$1,500 Individual / \$4,500 Family Per calendar year.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> is covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other deductibles for specific services?	Yes, Retail Prescription Drugs: \$75 per person	You must pay all the costs for these services up to the specific <u>deductible</u> amount before this plan begins to pay for these services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Network: \$3,750 Individual / \$7,500 Family Out-of-Network: \$11,250 Individual / \$22,500 Family Per calendar year. Pharmacy: \$6,850 Individual/ \$13,700 Family. Per calendar per year.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, health care this plan doesn't cover and penalties for failure to obtain preauthorization for services. Certain specialty pharmacy drugs are considered nonessential health benefits and fall outside the pharmacy out-of-pocket limits.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket</u> limit.

Will you pay less if you use a <u>network provider</u> ?	Yes. See myuhc.com or call 1-844-634-1237 for a list of network providers.	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an out-of- <u>network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

	Services You May Need	What You Will Pay			
Common Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
If you visit a health care <u>provider's</u> office or clinic	Primary care visit to treat an injury or illness	\$20 <u>copay</u> per visit, <u>deductible</u> does not apply.	50% <u>coinsurance</u>	Virtual care - \$20 copay per visit by a Designated Virtual Network Provider, deductible does not apply. If you receive services in addition to office visit, additional copays, deductibles or coinsurance may apply e.g. surgery.	
	<u>Specialist</u> visit	\$40 <u>copay</u> per visit, <u>deductible</u> does not apply.	50% coinsurance	If you receive services in addition to office visit, additional copays, deductibles or coinsurance may apply e.g. surgery.	
	Preventive care/screening/ immunization	No Charge	50% <u>coinsurance</u>	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
If you have a test	Diagnostic test (x-ray, blood work)	10% <u>coinsurance</u>	0% <u>coinsurance</u> 50% <u>coinsurance</u> Preauthorization is required out-of-services or benefit reduces by \$50		
	Imaging (CT/PET) scans, MRIs)	10% coinsurance	50% coinsurance	<u>Preauthorization</u> is required out-of- <u>network</u> for certain services or benefit reduces by \$500.	

^{*} For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>whyuhc.com/universitymissour</u>i.

Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need drugs to	Tier 1 – Your Lowest Cost Option – Formulary Generic	Retail: Non-Maintenance: greater of \$10 copay or 20% coinsurance Maintenance: greater of \$15 copay or 25% coinsurance Mail-Order: greater of \$20 copay or 20% coinsurance (no deductible.)	50% coinsurance, minimum \$30 in addition to the difference between the non-participating pharmacy charge and the participating pharmacy charge.	Mail-Order Up to 90-day supply with mail order prescription 90-day supply can be filled at retail if a University of Missouri pharmacy is used. Mail
If you need drugs to treat your illness or condition \$75 per person annual deductible for retail More information about prescription drug coverage is available at http://www.express-scripts.com/curators universityofmissouri	Tier 2 – Your Mid-Range Cost Option – Formulary Brand	Retail: Non-Maintenance: greater of \$30 copay or 25% coinsurance Maintenance: greater of \$40 copay or 30% coinsurance Mail-Order: greater of \$60 copay or 25% coinsurance (no deductible.)	50% coinsurance, minimum \$30 in addition to the difference between the non-participating pharmacy charge and the participating pharmacy charge.	Order copay/coinsurance will apply Specialty
	Tier 3 – Your Mid-Range Cost Option – Non- Formulary Brand	Retail: Non-Maintenance: greater of \$50 copay or 50% coinsurance Maintenance: greater of \$60 copay or 55% coinsurance Mail-Order: greater of \$100 copay or 50% coinsurance,(no deductible)	50% coinsurance, minimum \$30 in addition to the difference between the non-participating pharmacy charge and the participating pharmacy charge.	requirement or may result in a higher cost. Certain preventive medications (including certain contraceptives) are covered at No Charge. If a dispensed drug has a chemically equivalent drug at a lower tier, the cost difference between drugs in addition to any applicable copay and/or coinsurance may be applied.
	Tier 4 – Your Highest Cost Option – Specialty Drugs	Formulary Generic at retail: 20% coinsurance Formulary Brand at Retail: 25% coinsurance Non-Formulary Brand at Retail: 50% coinsurance	50% coinsurance, minimum. \$30 in addition to the difference between the non-participating pharmacy charge and	

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	Services You May Need	What You Will Pay			
Common Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
			the participating pharmacy charge.		
If you have	Facility fee (e.g., ambulatory surgery center)	10% coinsurance	50% coinsurance	<u>Preauthorization</u> is required out-of- <u>network</u> for certain services or benefit reduces by \$500.	
outpatient surgery	Physician/surgeon fees	10% <u>coinsurance</u>	50% coinsurance	None	
	Emergency room care	\$250 <u>copay</u> per visit	*\$250 <u>copay</u> per visit	Copay is waived if patient is admitted. *Network deductible applies first. Must meet emergency criteria.	
If you need	Emergency medical transportation	10% coinsurance	10% coinsurance	*Network deductible applies first. Must meet emergency criteria.	
immediate medical attention	<u>Urgent care</u>	\$100 <u>copay</u> per visit, <u>deductible</u> does not apply.	\$100 copay per visit, <u>deductible</u> does not apply.	Virtual care - \$20 copay per visit by a Designated Virtual Network Provider, deductible does not apply. If you receive services in addition to <u>Urgent care</u> visit, additional <u>copays</u> , <u>deductibles</u> , or <u>coinsurance</u> may apply e.g. surgery.	
If you have a hospital	Facility fee (e.g., hospital room)	10% coinsurance	50% coinsurance	Preauthorization is required out-of-network or benefit reduces by \$500.	
stay	Physician/surgeon fees	10% <u>coinsurance</u>	50% <u>coinsurance</u>	None	
If you need mental health, behavioral	Outpatient services	\$40 <u>copay</u> per visit, <u>deductible</u> does not apply.	50% coinsurance	<u>Preauthorization</u> is required out-of- <u>network</u> for certain services or benefit reduces by \$500.	
health, or substance abuse services	Inpatient services	10% coinsurance	50% coinsurance	<u>Preauthorization</u> is required out-of- <u>network</u> or benefit reduces by \$500.	
	Office visits	\$40 copay initial visit only, deductible does not apply.	50% coinsurance	Cost sharing does not apply for preventive services. Depending on the type of service a copayment,	
If you are pregnant	Childbirth/delivery professional services	10% <u>coinsurance</u>	50% <u>coinsurance</u>	coinsurance or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)	
	Childbirth/delivery facility services	10% coinsurance	50% <u>coinsurance</u>	Inpatient preauthorization applies out-of-network if stay exceeds 48 hours (C-Section: 96 hours) or benefit reduces by \$500.	

 $^{{}^{\}star} \text{ For more information about limitations and exceptions, see the } \underline{\text{plan}} \text{ or policy document at } \underline{\text{whyuhc.com/universitymissouri}}.$

If you need help recovering or have other special health needs	Home health care	10% coinsurance	50% coinsurance	Preauthorization is required out-of-network or benefit reduces by \$500.
	Rehabilitation services	Cardiac and Pulmonary: No Charge All other therapies: \$40 copay per visit, deductible does not apply.	50% <u>coinsurance</u>	Limits per calendar year: Physical / Occupational/ Speech: combined limit 60 visits per calendar year; Cardiac: 36 visits per 12 week period; Pulmonary: 36 visits per 12 week period; Post-Cochlear Implant Aural Therapy; 30 visits per calendar year
	Habilitative services	Cardiac and Pulmonary: No Charge All other therapies: \$40 <u>copay</u> per visit, <u>deductible</u> does not apply.	50% <u>coinsurance</u>	Services are provided under and limits are combined with Rehabilitation Services above.
	Skilled nursing care	10% <u>coinsurance</u>	50% coinsurance	Limited to 90 days per calendar year (combined with inpatient rehabilitation) for semi-private room. <u>Preauthorization</u> is required out-of- <u>network</u> or benefit reduces by \$500.
	Durable medical equipment	10% <u>coinsurance</u>	50% <u>coinsurance</u>	Covers 1 per type of DME (including repair/replacement) every 3 years. <u>Preauthorization</u> is required out-of- <u>network</u> for DME over \$1,000 or Benefit reduces by \$500.
	Hospice services	10% <u>coinsurance</u>	50% coinsurance	<u>Preauthorization</u> is required out-of- <u>network</u> before admission for an Inpatient Stay in a hospice facility or benefit reduces by \$500.
If your child needs dental or eye care	Children's eye exam	Not Covered	Not Covered	No coverage for Children's eye exam.
	Children's glasses	Not Covered	Not Covered	No coverage for Children's glasses.
	Children's dental check-up	Not Covered	Not Covered	No coverage for Children's Dental check-up.

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Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)					
Acupuncture	Glasses	 Routine foot care – Except as covered for 			
Cosmetic surgery	Infertility treatment	Diabetes			
Dental care	Long-term care	Routine eye care (adult)			
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)					
Bariatric surgery	Hearing aids				
Chiropractic (Manipulative care) – 26 Visits per	Non-emergency care when travelling outside -	Private duty nursing			
calendar year	the U.S.				

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: the Member Service number listed on the back of your ID card or <u>myuhc.com</u>.

Additionally, a consumer assistance program may help you file your appeal. Contact dol.gov/ebsa/healthreform.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-844-634-1237.

Traditional Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-844-634-1237.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-844-634-1237.

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-844-634-1237 uff.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-844-634-1237.

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-844-634-1237.

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-844-634-1237.

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, å'gang 1-844-634-1237

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

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Peg is Having a Baby (9 months of in- <u>network</u> pre-natal care and a hospital delivery)		Managing Joe's type 2 Diabetes (a year of routine in- <u>network</u> care of a well- controlled condition)		Mia's Simple Fracture (in- <u>network</u> emergency room visit and follow up care)	
The plan's overall deductible \$500 Specialist copay \$40 Hospital (facility) coinsurance 10% Other coinsurance 10%		■ The plan's overall deductible\$500■ Specialist copay\$40■ Hospital (facility) coinsurance10%■ Other coinsurance10%		 The plan's overall deductible Specialist copay Hospital (facility) coinsurance Other coinsurance 	
This EXAMPLE event includes services Specialist office visits (pre-natal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood wo Specialist visit (anesthesia)		This EXAMPLE event includes services I Primary care physician office visits (including education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)	g disease	This EXAMPLE event includes service Emergency room care (including medical Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therap)	al supplies)
Total Example Cost	\$12,800	Total Example Cost	\$7,400	Total Example Cost	\$1,900
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:	
Cost Sharing		Cost Sharing		Cost Sharing	
<u>Deductibles</u>	\$500	<u>Deductibles</u>	\$500	<u>Deductibles</u>	\$500
<u>Copayments</u>	\$40	<u>Copayments</u>	\$120	Copayments	\$480
<u>Coinsurance</u>	\$1,230	<u>Coinsurance</u>	\$690	<u>Coinsurance</u>	\$140
What isn't covered		What isn't covered		What isn't covered	
Limits or exclusions	\$60	Limits or exclusions	\$30	Limits or exclusions	\$0
The total Peg would pay is	\$1,830	The total Joe would pay is	\$1,340	The total Mia would pay is	\$1,120